

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES  
EXCHANGE ACT OF 1934

For the quarterly period ended September 30, 2022

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES  
EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission file number: 001-36724

**The Joint Corp.**

(Exact name of registrant as specified in its charter)

Delaware  
(State or other jurisdiction of incorporation or  
organization)

90-0544160  
(IRS Employer Identification No.)

16767 N. Perimeter Drive, Suite 110, Scottsdale  
Arizona  
(Address of principal executive offices)

85260  
(Zip Code)

(480) 245-5960

(Registrant's telephone number, including area code)

N/A

(Former name, former address and former fiscal year, if changed since last report)

Securities registered pursuant to Section 12(b) of the Act:

| Title of each class                       | Trading Symbol(s) | Name of each exchange on which registered |
|---|-------------------|---|
| Common Stock, \$0.001 Par Value Per Share | JYNT              | The NASDAQ Capital Market LLC             |

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company" and "emerging growth company" in Rule 12b-2 of the Exchange Act:

Large accelerated filer  Accelerated filer   
Non-accelerated filer  Smaller reporting company   
Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell Company (as defined in Rule 12b-2 of the Act). Yes  No

As of November 1, 2022, the registrant had 14,529,679 shares of Common Stock (\$0.001 par value) outstanding.

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**THE JOINT CORP.  
FORM 10-Q**

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## PART I: FINANCIAL INFORMATION

## ITEM 1. UNAUDITED FINANCIAL STATEMENTS

**THE JOINT CORP. AND SUBSIDIARY AND AFFILIATES**  
**CONDENSED CONSOLIDATED BALANCE SHEETS**  
(unaudited)

| ASSETS   | September 30,<br>2022<br>(unaudited) | December 31,<br>2021 |
|--|--------------------------------------|----------------------|
| <b>Current assets:</b>   |                                      |                      |
| Cash and cash equivalents  | \$ 10,272,112                        | \$ 19,526,119        |
| Restricted cash  | 696,030                              | 386,219              |
| Accounts receivable, net   | 3,945,046                            | 3,700,810            |
| Deferred franchise and regional development costs, current portion   | 1,032,930                            | 994,587              |
| Prepaid expenses and other current assets  | 2,732,467                            | 2,281,765            |
| Assets held for sale   | 243,387                              | —                    |
| Total current assets   | 18,921,972                           | 26,889,500           |
| Property and equipment, net  | 16,210,051                           | 14,388,946           |
| Operating lease right-of-use asset   | 19,046,081                           | 18,425,914           |
| Deferred franchise and regional development costs, net of current portion  | 5,621,297                            | 5,505,420            |
| Intangible assets, net   | 10,162,506                           | 5,403,390            |
| Goodwill   | 8,493,407                            | 5,085,203            |
| Deferred tax assets  | 9,115,231                            | 9,188,634            |
| Deposits and other assets  | 720,853                              | 567,202              |
| Total assets   | \$ 88,291,398                        | \$ 85,454,209        |
| <b>LIABILITIES AND STOCKHOLDERS' EQUITY</b>  |                                      |                      |
| <b>Current liabilities:</b>  |                                      |                      |
| Accounts payable   | \$ 1,982,237                         | \$ 1,705,568         |
| Accrued expenses   | 1,555,992                            | 1,809,460            |
| Co-op funds liability  | 696,030                              | 386,219              |
| Payroll liabilities (\$0.8 million and \$0.4 million attributable to VIE)  | 2,788,058                            | 3,906,317            |
| Operating lease liability, current portion   | 4,969,470                            | 4,613,843            |
| Finance lease liability, current portion   | 24,175                               | 49,855               |
| Deferred franchise and regional developer fee revenue, current portion   | 2,974,993                            | 3,191,892            |
| Deferred revenue from company clinics (\$3.7 million and \$3.5 million attributable to VIE)  | 5,900,964                            | 5,235,745            |
| Other current liabilities  | 522,500                              | 539,500              |
| Liabilities to be disposed of  | 223,287                              | —                    |
| Total current liabilities  | 21,637,706                           | 21,438,399           |
| Operating lease liability, net of current portion  | 17,427,096                           | 16,872,093           |
| Finance lease liability, net of current portion  | 69,713                               | 87,939               |
| Debt under the Credit Agreement  | 2,000,000                            | 2,000,000            |
| Deferred franchise and regional developer fee revenue, net of current portion  | 15,604,180                           | 15,458,921           |
| Other liabilities  | 27,230                               | 27,230               |
| Total liabilities  | 56,765,925                           | 55,884,582           |
| Commitments and contingencies (Note 10)  |                                      |                      |
| Stockholders' equity:  |                                      |                      |
| Series A preferred stock, \$0.001 par value; 50,000 shares authorized, 0 issued and outstanding, as of September 30, 2022 and December 31, 2021  | —                                    | —                    |
| Common stock, \$0.001 par value; 20,000,000 shares authorized, 14,561,545 shares issued and 14,529,679 shares outstanding as of September 30, 2022 and 14,451,355 shares issued and 14,419,712 outstanding as of December 31, 2021 | 14,561                               | 14,450               |
| Additional paid-in capital   | 45,231,637                           | 43,900,157           |
| Treasury stock 31,866 shares as of September 30, 2022 and 31,643 shares as of December 31, 2021, at cost   | (856,642)                            | (850,838)            |
| Accumulated deficit  | (12,889,083)                         | (13,519,142)         |
| Total The Joint Corp. stockholders' equity   | 31,500,473                           | 29,544,627           |
| Non-controlling Interest   | 25,000                               | 25,000               |
| Total equity   | 31,525,473                           | 29,569,627           |
| Total liabilities and stockholders' equity   | \$ 88,291,398                        | \$ 85,454,209        |

The accompanying notes are an integral part of these condensed consolidated financial statements.

**THE JOINT CORP. AND SUBSIDIARY AND AFFILIATES**  
**CONDENSED CONSOLIDATED INCOME STATEMENTS**  
(unaudited)

|   | Three Months Ended<br>September 30, |                     | Nine Months Ended<br>September 30, |                     |
|---|-------------------------------------|---------------------|------------------------------------|---------------------|
|   | 2022                                | 2021                | 2022                               | 2021                |
| <b>Revenues:</b>  |                                     |                     |                                    |                     |
| Revenues from company-owned or managed clinics            | \$ 15,836,327                       | \$ 11,634,009       | \$ 42,936,298                      | \$ 32,537,942       |
| Royalty fees  | 6,604,653                           | 5,714,637           | 19,024,799                         | 15,816,500          |
| Franchise fees  | 642,405                             | 648,598             | 1,970,256                          | 1,967,680           |
| Advertising fund revenue                                  | 1,881,367                           | 1,627,693           | 5,417,840                          | 4,521,342           |
| Software fees   | 1,109,753                           | 840,969             | 3,166,732                          | 2,387,543           |
| Regional developer fees                                   | 153,181                             | 209,651             | 524,923                            | 642,041             |
| Other revenues  | 375,314                             | 316,064             | 1,058,008                          | 885,335             |
| <b>Total revenues</b>                                     | <b>26,603,000</b>                   | <b>20,991,621</b>   | <b>74,098,856</b>                  | <b>58,758,383</b>   |
| <b>Cost of revenues:</b>                                  |                                     |                     |                                    |                     |
| Franchise and regional development cost of revenues       | 2,141,945                           | 1,907,874           | 6,219,646                          | 5,319,278           |
| IT cost of revenues                                       | 348,331                             | 392,248             | 1,010,446                          | 784,698             |
| <b>Total cost of revenues</b>                             | <b>2,490,276</b>                    | <b>2,300,122</b>    | <b>7,230,092</b>                   | <b>6,103,976</b>    |
| Selling and marketing expenses                            | 3,539,287                           | 2,881,575           | 10,666,500                         | 8,503,617           |
| Depreciation and amortization                             | 2,011,768                           | 1,662,255           | 5,341,420                          | 4,275,140           |
| General and administrative expenses                       | 17,796,806                          | 12,812,331          | 49,703,451                         | 34,513,378          |
| <b>Total selling, general and administrative expenses</b> | <b>23,347,861</b>                   | <b>17,356,161</b>   | <b>65,711,371</b>                  | <b>47,292,135</b>   |
| Net loss (gain) on disposition or impairment              | 264,391                             | (3,540)             | 360,140                            | 16,967              |
| Income from operations                                    | 500,472                             | 1,338,878           | 797,253                            | 5,345,305           |
| Other expense, net  | (25,235)                            | (16,139)            | (60,668)                           | (54,050)            |
| Income before income tax (benefit) expense                | 475,237                             | 1,322,739           | 736,585                            | 5,291,255           |
| Income tax (benefit) expense                              | (15,876)                            | (614,356)           | 106,527                            | (1,644,496)         |
| <b>Net income</b>   | <b>\$ 491,113</b>                   | <b>\$ 1,937,095</b> | <b>\$ 630,058</b>                  | <b>\$ 6,935,751</b> |
| <b>Earnings per share:</b>                                |                                     |                     |                                    |                     |
| Basic earnings per share                                  | \$ 0.03                             | \$ 0.13             | \$ 0.04                            | \$ 0.49             |
| Diluted earnings per share                                | \$ 0.03                             | \$ 0.13             | \$ 0.04                            | \$ 0.46             |
| Basic weighted average shares                             | 14,512,856                          | 14,388,905          | 14,474,323                         | 14,286,818          |
| Diluted weighted average shares                           | 14,829,629                          | 14,970,328          | 14,878,050                         | 14,931,759          |

The accompanying notes are an integral part of these condensed consolidated financial statements.

**THE JOINT CORP. AND SUBSIDIARY AND AFFILIATES**  
**CONDENSED CONSOLIDATED STATEMENTS OF CHANGES IN STOCKHOLDERS' EQUITY**  
**(unaudited)**

|  | Common Stock |           | Additional<br>Paid In<br>Capital | Treasury Stock |              | Accumulated<br>Deficit | Total The Joint Corp.<br>stockholders'<br>equity | Non-controlling<br>interest | Total         |
|--|--------------|-----------|----------------------------------|----------------|--------------|------------------------|--|-----------------------------|---------------|
|  | Shares       | Amount    |                                  | Shares         | Amount       |                        |  |                             |               |
| Balances, December 31, 2021                            | 14,451,355   | \$ 14,450 | \$ 43,900,157                    | 31,643         | \$ (850,838) | \$ (13,519,141)        | \$ 29,544,628                                    | \$ 25,000                   | \$ 29,569,628 |
| Stock-based compensation expense                       | —            | —         | 323,556                          | —              | —            | —                      | 323,556  | —                           | 323,556       |
| Issuance of restricted stock                           | 36,722       | 37        | (37)                             | —              | —            | —                      | —  | —                           | —             |
| Exercise of stock options                              | 4,972        | 5         | 49,618                           | —              | —            | —                      | 49,623   | —                           | 49,623        |
| Purchases of treasury stock under employee stock plans | —            | —         | —                                | 74             | (2,598)      | —                      | (2,598)  | —                           | (2,598)       |
| Net loss   | —            | —         | —                                | —              | —            | (205,797)              | (205,797)  | —                           | (205,797)     |
| Balances, March 31, 2022 (unaudited)                   | 14,493,049   | \$ 14,492 | \$ 44,273,294                    | 31,717         | \$ (853,436) | \$ (13,724,938)        | \$ 29,709,412                                    | \$ 25,000                   | \$ 29,734,412 |
| Stock-based compensation expense                       | —            | —         | 340,191                          | —              | —            | —                      | 340,191  | —                           | 340,191       |
| Issuance of restricted stock                           | 28,758       | 29        | (29)                             | —              | —            | —                      | —  | —                           | —             |
| Exercise of stock options                              | 4,610        | 5         | 64,045                           | —              | —            | —                      | 64,050   | —                           | 64,050        |
| Net income   | —            | —         | —                                | —              | —            | 344,742                | 344,742  | —                           | 344,742       |
| Balances, June 30, 2022 (unaudited)                    | 14,526,417   | \$ 14,526 | \$ 44,677,501                    | 31,717         | \$ (853,436) | \$ (13,380,196)        | \$ 30,458,395                                    | \$ 25,000                   | \$ 30,483,395 |
| Stock-based compensation expense                       | —            | —         | 305,815                          | —              | —            | —                      | 305,815  | —                           | 305,815       |
| Issuance of restricted stock                           | 2,845        | 3         | (3)                              | —              | —            | —                      | —  | —                           | —             |
| Exercise of stock options                              | 32,283       | 32        | 248,324                          | —              | —            | —                      | 248,356  | —                           | 248,356       |
| Purchases of treasury stock under employee stock plans | —            | —         | —                                | 149            | (3,206)      | —                      | (3,206)  | —                           | (3,206)       |
| Net income   | —            | —         | —                                | —              | —            | 491,113                | 491,113  | —                           | 491,113       |
| Balances, September 30, 2022 (unaudited)               | 14,561,545   | \$ 14,561 | \$ 45,231,637                    | 31,866         | \$ (856,642) | \$ (12,889,083)        | \$ 31,500,473                                    | \$ 25,000                   | \$ 31,525,473 |

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|  | Common Stock |           | Additional<br>Paid In<br>Capital | Treasury Stock |              | Accumulated<br>Deficit | Total The Joint Corp.<br>stockholders'<br>equity | Non-controlling<br>interest | Total         |
|--|--------------|-----------|----------------------------------|----------------|--------------|------------------------|--|-----------------------------|---------------|
|  | Shares       | Amount    |                                  | Shares         | Amount       |                        |  |                             |               |
| Balances, December 31, 2020, as revised                | 14,174,237   | \$ 14,174 | \$ 41,350,001                    | 17,167         | \$ (143,111) | \$ (20,094,912)        | \$ 21,126,152                                    | \$ 100                      | \$ 21,126,252 |
| Stock-based compensation expense                       | —            | —         | 246,494                          | —              | —            | —                      | 246,494  | —                           | 246,494       |
| Issuance of restricted stock                           | 7,879        | 8         | (8)                              | —              | —            | —                      | —  | —                           | —             |
| Exercise of stock options                              | 105,995      | 106       | 620,670                          | —              | —            | —                      | 620,776  | —                           | 620,776       |
| Purchases of treasury stock under employee stock plans | —            | —         | —                                | 13,619         | (618,154)    | —                      | (618,154)  | —                           | (618,154)     |
| Net income   | —            | —         | —                                | —              | —            | 2,314,287              | 2,314,287  | —                           | 2,314,287     |
| Balances, March 31, 2021, as revised (unaudited)       | 14,288,111   | \$ 14,288 | \$ 42,217,157                    | 30,786         | \$ (761,265) | \$ (17,780,625)        | \$ 23,689,555                                    | \$ 100                      | \$ 23,689,655 |
| Stock-based compensation expense                       | —            | —         | 283,564                          | —              | —            | —                      | 283,564  | —                           | 283,564       |
| Issuance of restricted stock                           | 4,218        | 4         | (4)                              | —              | —            | —                      | —  | —                           | —             |
| Exercise of stock options                              | 113,819      | 113       | 641,674                          | —              | —            | —                      | 641,787  | —                           | 641,787       |
| Net income   | —            | —         | —                                | —              | —            | 2,683,962              | 2,683,962  | —                           | 2,683,962     |
| Balances, June 30, 2021, as revised (unaudited)        | 14,406,148   | \$ 14,405 | \$ 43,142,391                    | 30,786         | \$ (761,265) | \$ (15,096,663)        | \$ 27,298,868                                    | \$ 100                      | \$ 27,298,968 |
| Stock-based compensation expense                       | —            | —         | 296,850                          | —              | —            | —                      | 296,850  | —                           | 296,850       |
| Issuance of restricted stock                           | 4,280        | 4         | (4)                              | —              | —            | —                      | —  | —                           | —             |
| Exercise of stock options                              | 34,554       | 35        | 218,036                          | —              | —            | —                      | 218,071  | —                           | 218,071       |
| Purchases of treasury stock under employee stock plans | —            | —         | —                                | 857            | (89,574)     | —                      | (89,574)   | —                           | (89,574)      |
| Change in redemption value of non-controlling interest | —            | —         | (24,900)                         | —              | —            | —                      | (24,900)   | 24,900                      | —             |
| Net income   | —            | —         | —                                | —              | —            | 1,937,095              | 1,937,095  | —                           | 1,937,095     |
| Balances, September 30, 2021, as revised (unaudited)   | 14,444,982   | \$ 14,444 | \$ 43,632,373                    | 31,643         | \$ (850,839) | \$ (13,159,568)        | \$ 29,636,410                                    | \$ 25,000                   | \$ 29,661,410 |

The accompanying notes are an integral part of these condensed consolidated financial statements.

**THE JOINT CORP. AND SUBSIDIARY AND AFFILIATES**  
**CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS**  
(unaudited)

|   | Nine Months Ended<br>September 30, |                      |
|---|------------------------------------|----------------------|
|   | 2022                               | 2021                 |
| Cash flows from operating activities:   |                                    |                      |
| Net income  | \$ 630,058                         | \$ 6,935,751         |
| Adjustments to reconcile net income to net cash provided by operating activities: |                                    |                      |
| Depreciation and amortization   | 5,341,420                          | 4,275,140            |
| Net loss on disposition or impairment   | 360,140                            | 109,871              |
| Net franchise fees recognized upon termination of franchise agreements            | (15,218)                           | (98,196)             |
| Deferred income taxes   | 73,403                             | (1,909,241)          |
| Stock based compensation expense  | 969,562                            | 826,908              |
| Changes in operating assets and liabilities, net of acquisitions:                 |                                    |                      |
| Accounts receivable   | (244,236)                          | (1,069,864)          |
| Prepaid expenses and other current assets   | (450,702)                          | 13,079               |
| Deferred franchise costs  | (186,618)                          | (1,245,049)          |
| Deposits and other assets   | (153,651)                          | (95,176)             |
| Accounts payable  | 50,702                             | (49,415)             |
| Accrued expenses  | (571,447)                          | 164,866              |
| Payroll liabilities   | (1,118,259)                        | 1,329,785            |
| Deferred revenue  | 636,470                            | 2,410,202            |
| Other liabilities   | 360,791                            | 852,926              |
| Net cash provided by operating activities   | <u>5,682,415</u>                   | <u>12,451,587</u>    |
| Cash flows from investing activities:   |                                    |                      |
| Acquisition of AZ clinics   | (6,861,256)                        | (1,925,000)          |
| Acquisition of NC clinics   | (1,105,000)                        | (2,568,028)          |
| Purchase of property and equipment  | (4,322,673)                        | (5,382,857)          |
| Reacquisition and termination of regional developer rights                        | (2,650,000)                        | (1,388,700)          |
| Net cash used in investing activities   | <u>(14,938,929)</u>                | <u>(11,264,585)</u>  |
| Cash flows from financing activities:   |                                    |                      |
| Payments of finance lease obligation  | (43,907)                           | (59,285)             |
| Purchases of treasury stock under employee stock plans                            | (5,804)                            | (707,728)            |
| Proceeds from exercise of stock options   | 362,029                            | 1,480,634            |
| Repayment of debt under the Paycheck Protection Program                           | —                                  | (2,727,970)          |
| Net cash provided by (used in) financing activities                               | <u>312,318</u>                     | <u>(2,014,349)</u>   |
| Decrease in cash, cash equivalents and restricted cash                            | (8,944,196)                        | (827,347)            |
| Cash, cash equivalents and restricted cash, beginning of period                   | 19,912,338                         | 20,819,629           |
| Cash, cash equivalents and restricted cash, end of period                         | <u>\$ 10,968,142</u>               | <u>\$ 19,992,282</u> |
| Reconciliation of cash, cash equivalents and restricted cash:                     |                                    |                      |
| Cash and cash equivalents   | \$ 10,272,112                      | \$ 19,542,685        |
| Restricted cash   | 696,030                            | 449,597              |
|   | <u>\$ 10,968,142</u>               | <u>\$ 19,992,282</u> |

During the nine months ended September 30, 2022 and 2021, cash paid for income taxes was \$69,274 and \$592,695, respectively. During the nine months ended September 30, 2022 and 2021, cash paid for interest was \$43,938 and \$58,533, respectively.

The accompanying notes are an integral part of these condensed consolidated financial statements.

**Supplemental disclosure of non-cash activity:**

As of September 30, 2022, accounts payable included property and equipment purchases of \$225,967. As of December 31, 2021, accounts payable and accrued expenses included property and equipment purchases of \$158,293, and \$152,501, respectively.

In connection with the acquisition of franchised clinics during the nine months ended September 30, 2022, the Company acquired \$383,906 of property and equipment and intangible assets of \$4,988,707 in exchange for \$8,284,235 (of which \$317,979 is included in accounts payable as of September 30, 2022) to the sellers. Additionally, at the time of this transaction, the Company carried net deferred revenue of \$115,372, representing net franchise fees collected upon the execution of the franchise agreements. The Company netted this amount against the purchase price of the acquisitions.

In connection with the acquisition of franchised clinics during the nine months ended September 30, 2021, the Company acquired \$528,974 of property and equipment and intangible assets of \$3,766,972 in exchange for \$4,493,028 in cash to the sellers. Additionally, at the time of these transactions, the Company carried net deferred revenue of \$87,858, representing net franchise fees collected upon the execution of the franchise agreements. The Company netted this amount against the purchase price of the acquisitions.

In connection with the Company's reacquisition and termination of regional developer rights during the nine months ended September 30, 2022, the Company had deferred revenue of \$452,918, representing fees collected upon the execution of the regional developer agreement. The Company netted this amount against the aggregate purchase price.

In connection with the Company's reacquisition and termination of regional developer rights during the nine months ended September 30, 2021, the Company had deferred revenue of \$35,679, representing fees collected upon the execution of the regional developer agreement. The Company netted this amount against the aggregate purchase price.

**THE JOINT CORP. AND SUBSIDIARY AND AFFILIATES**

**NOTES TO UNAUDITED CONDENSED CONSOLIDATED FINANCIAL STATEMENTS**

**Note 1: Nature of Operations and Summary of Significant Accounting Policies**

***Basis of Presentation***

These unaudited financial statements represent the condensed consolidated financial statements of The Joint Corp. ("The Joint"), its variable interest entities ("VIEs"), and its wholly owned subsidiary, The Joint Corporate Unit No. 1, LLC (collectively, the "Company"). The accompanying unaudited condensed consolidated interim financial statements reflect all adjustments which are necessary for a fair statement of the financial position, results of operations and cash flows for the periods presented in accordance with U.S. generally accepted accounting principles ("GAAP"). Such unaudited interim condensed consolidated financial statements have been prepared in accordance with the instructions to Form 10-Q pursuant to the rules and regulations of the SEC. Certain information and footnote disclosures normally included in financial statements prepared in accordance with U.S. GAAP have been condensed or omitted pursuant to such rules and regulations. These unaudited condensed consolidated financial statements should be read in conjunction with The Joint Corp. and Subsidiary and Affiliates consolidated financial statements and the notes thereto as set forth in The Joint's Form 10-K for the year ended December 31, 2021, which included all disclosures required by U.S. GAAP. The results of operations for the periods ended September 30, 2022 and 2021 are not necessarily indicative of expected operating results for the full year. The information presented throughout the document as of and for the periods ended September 30, 2022 and 2021 is unaudited.

The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the amount of assets, liabilities, revenue, costs, expenses and other (expenses) income that are reported in the condensed consolidated financial statements and accompanying disclosures. These estimates are based on management's best knowledge of current events, historical experience, actions that the Company may undertake in the future and on various other assumptions that are believed to be reasonable under the circumstances. As a result, actual results may be different from these estimates. For a discussion of significant estimates and judgments made in recognizing revenue, accounting for leases, and accounting for income taxes, see Note 1, "Nature of Operations and Summary of Significant Accounting Policies."

**Principles of Consolidation**

The accompanying condensed consolidated financial statements include the accounts of The Joint and its wholly owned subsidiary, The Joint Corporate Unit No. 1, LLC, which was dormant for all periods presented. The Company consolidates VIEs in which the Company is the primary beneficiary in accordance with Accounting Standards Codification 810, *Consolidations* ("ASC 810"). Non-controlling interests represent third-party equity ownership interests in VIEs. All significant inter-affiliate accounts and transactions between The Joint and its VIEs have been eliminated in consolidation.

**Comprehensive Income**

Net income and comprehensive income were the same for the three and nine months ended September 30, 2022 and 2021.

**Correction of Immaterial Error**

During the third and the fourth quarter of 2021, the Company identified immaterial errors in the following: (i) the calculation of deferred revenue related to wellness packages, (ii) the calculation of software fee revenue, and (iii) the calculation of breakage revenue related to wellness packages. Management assessed the materiality of the errors and determined the impact on the Company's 2020 consolidated financial statements was not material. The December 31, 2020 balance sheet was revised to correct the errors.

The table below sets forth the impact of the revision on the previously issued consolidated balance sheet:

|   | <b>December 31, 2020</b>          |                            |                             |                              |                      |
|---|-----------------------------------|----------------------------|-----------------------------|------------------------------|----------------------|
|   | <b>As Previously<br/>Reported</b> | <b>(i)<br/>Adjustments</b> | <b>(ii)<br/>Adjustments</b> | <b>(iii)<br/>Adjustments</b> | <b>As Adjusted</b>   |
| <b>ASSETS</b>                                   |                                   |                            |                             |                              |                      |
| Accounts receivable, net                        | 1,850,499                         | —                          | 212,722                     | —                            | 2,063,221            |
| Total current assets                            | 25,133,704                        | —                          | 212,722                     | —                            | 25,346,426           |
| Deferred tax assets                             | 8,007,633                         | 22,154                     | (44,672)                    | (43,679)                     | 7,941,436            |
| Total assets                                    | <u>\$ 65,732,843</u>              | <u>\$ 22,154</u>           | <u>\$ 168,050</u>           | <u>\$ (43,679)</u>           | <u>\$ 65,879,368</u> |
| <b>LIABILITIES AND STOCKHOLDERS'<br/>EQUITY</b> |                                   |                            |                             |                              |                      |
| Current liabilities:                            |                                   |                            |                             |                              |                      |
| Deferred revenue from company clinics           | 3,905,200                         | 296,348                    | —                           | (524,993)                    | 3,676,555            |
| Total current liabilities                       | 18,685,644                        | 296,348                    | —                           | (524,993)                    | 18,456,999           |
| Total liabilities                               | 44,981,760                        | 296,348                    | —                           | (524,993)                    | 44,753,115           |
| Stockholders' equity:                           |                                   |                            |                             |                              |                      |
| Accumulated deficit                             | (20,470,081)                      | (274,194)                  | 168,050                     | 481,314                      | (20,094,912)         |
| Total The Joint Corp. stockholders' equity      | 20,750,983                        | (274,194)                  | 168,050                     | 481,314                      | 21,126,152           |
| Total equity                                    | 20,751,083                        | (274,194)                  | 168,050                     | 481,314                      | 21,126,252           |
| Total liabilities and stockholders' equity      | <u>\$ 65,732,843</u>              | <u>\$ 22,154</u>           | <u>\$ 168,050</u>           | <u>\$ (43,679)</u>           | <u>\$ 65,879,368</u> |

**Nature of Operations**

The Joint Corp., a Delaware corporation, was formed on March 10, 2010 for the principal purpose of franchising and developing chiropractic clinics, selling regional developer rights, supporting the operations of franchised chiropractic clinics, and operating

and managing corporate chiropractic clinics at locations throughout the United States of America. The franchising of chiropractic clinics is regulated by the Federal Trade Commission and various state authorities.

The following table summarizes the number of clinics in operation under franchise agreements and as company-owned or managed clinics for the three and nine months ended September 30, 2022 and 2021:

|   | Three Months Ended<br>September 30, |      | Nine Months Ended<br>September 30, |      |
|---|-------------------------------------|------|------------------------------------|------|
|   | 2022                                | 2021 | 2022                               | 2021 |
| <b>Franchised clinics:</b>  |                                     |      |                                    |      |
| Clinics open at beginning of period                               | 662                                 | 555  | 610                                | 515  |
| Opened during the period  | 33                                  | 28   | 91                                 | 76   |
| Acquired during the period  | 1                                   | —    | 1                                  | —    |
| Sold during the period  | (4)                                 | —    | (8)                                | (8)  |
| Closed during the period  | (2)                                 | —    | (4)                                | —    |
| Clinics in operation at the end of the period                     | 690                                 | 583  | 690                                | 583  |
| <b>Company-owned or managed clinics:</b>                          |                                     |      |                                    |      |
| Clinics open at beginning of period                               | 107                                 | 78   | 96                                 | 64   |
| Opened during the period  | 5                                   | 5    | 12                                 | 11   |
| Acquired during the period  | 4                                   | —    | 8                                  | 8    |
| Sold during the period  | (1)                                 | —    | (1)                                | —    |
| Closed during the period  | —                                   | —    | —                                  | —    |
| Clinics in operation at the end of the period                     | 115                                 | 83   | 115                                | 83   |
| Total clinics in operation at the end of the period               | 805                                 | 666  | 805                                | 666  |
| Clinic licenses sold but not yet developed                        | 212                                 | 252  | 212                                | 252  |
| Licenses for future clinics subject to executed letters of intent | 40                                  | 43   | 40                                 | 43   |

#### *Variable Interest Entities*

Certain states prohibit the “corporate practice of chiropractic,” which restricts business corporations from practicing chiropractic care by exercising control over clinical decisions by chiropractic doctors. In states which prohibit the corporate practice of chiropractic, the Company typically enters into long-term management agreements with professional corporations (“PCs”) that are owned by licensed chiropractic doctors, which, in turn, employ or contract with doctors who provide professional chiropractic care in its clinics. Under these management agreements with PCs, the Company provides, on an exclusive basis, all non-clinical services of the chiropractic practice. The Company has entered into such management agreements with three PCs, including one in Kansas, in connection with the opening of company-managed clinics in August 2022. An entity deemed to be the primary beneficiary of a VIE is required to consolidate the VIE in its financial statements. An entity is deemed to be the primary beneficiary of a VIE if it has both of the following characteristics: (a) the power to direct the activities of a VIE that most significantly impact the VIE's economic performance and (b) the obligation to absorb the majority of losses of the VIE or the right to receive the majority of benefits from the VIE. In accordance with relevant accounting guidance, these PCs were determined to be VIEs. Such PCs are VIEs, as fees paid by the PCs to the Company as its management service provider are considered variable interests because the fees do not meet all the following criteria: 1) The fees are compensation for services provided and are commensurate with the level of effort required to provide those services; 2) The decision maker or service provider does not hold other interests in the VIE that individually, or in the aggregate, would absorb more than an insignificant amount of the VIE's expected losses or receive more than an insignificant amount of the VIE's expected residual returns; 3) The service arrangement includes only terms, conditions, or amounts that are customarily present in arrangements for similar services negotiated at arm's length. Additionally, the Company has determined that it has the ability to direct the activities that most significantly impact the performance of these PCs and have an obligation to absorb losses or receive benefits which could potentially be significant to the PCs. Accordingly, the PCs are variable interest entities for which the Company is the primary beneficiary and are consolidated by the Company. The carrying amount of the VIEs' assets and liabilities was immaterial as of September 30, 2022 and December 31,

2021, except for their payroll liability balances and amounts collected in advance for membership and wellness packages, which are recorded as deferred revenue. The VIEs' payroll liability balances as of September 30, 2022 and December 31, 2021 were \$0.8 million and \$0.4 million, respectively. The VIE's deferred revenue liability balances as of September 30, 2022 and December 31, 2021 were \$3.7 million and \$3.5 million, respectively.

#### ***Cash and Cash Equivalents***

The Company considers all highly liquid instruments purchased with an original maturity of three months or less to be cash equivalents. The Company continually monitors its positions with, and credit quality of, the financial institutions with which it invests. As of the balance sheet date and periodically throughout the period, the Company has maintained balances in various operating accounts in excess of federally insured limits. The Company has invested substantially all its cash in short-term bank deposits. The Company had no cash equivalents as of September 30, 2022 and December 31, 2021.

#### ***Restricted Cash***

Restricted cash relates to cash that franchisees and company-owned or managed clinics contribute to the Company's National Marketing Fund and cash that franchisees provide to various voluntary regional Co-Op Marketing Funds. Cash contributed by franchisees to the National Marketing Fund is to be used in accordance with the Company's Franchise Disclosure Document with a focus on regional and national marketing and advertising. While such cash balance is not legally segregated and restricted as to withdrawal or usage, the Company's accounting policy is to classify these funds as restricted cash.

#### ***Accounts Receivable***

Accounts receivable primarily represent amounts due from franchisees for royalty fees. The Company records an allowance for credit losses as a reduction to its accounts receivables for amounts that the Company does not expect to recover. An allowance for credit losses is determined through assessments of collectability based on historical trends, the financial condition of the Company's franchisees, including any known or anticipated bankruptcies, and an evaluation of current economic conditions, as well as the Company's expectations of conditions in the future. Actual losses ultimately could differ materially in the near term from the amounts estimated in determining the allowance. As of September 30, 2022 and December 31, 2021, the Company had credit losses of \$0.

#### ***Deferred Franchise Costs and Regional Development Costs***

Deferred franchise and regional development costs represent commissions that are direct and incremental to the Company and are paid in conjunction with the sale of a franchise license or regional development rights. These costs are recognized as an expense, in franchise and regional development cost of revenues when the respective revenue is recognized, which is generally over the term of the related franchise or regional development agreement.

#### ***Property and Equipment***

Property and equipment are stated at cost or for property acquired as part of franchise acquisitions at fair value at the date of closing. Depreciation is computed using the straight-line method over estimated useful lives, which is generally three to ten years. Leasehold improvements are amortized using the straight-line method over the shorter of the lease term or the estimated useful life of the assets. Maintenance and repairs are charged to expense as incurred; major renewals and improvements are capitalized. When items of property or equipment are sold or retired, the related cost and accumulated depreciation are removed from the accounts and any gain or loss is included in income.

#### ***Capitalized Software***

The Company capitalizes certain software development costs, including costs to implement cloud computing arrangements that is a service contract. These capitalized costs are primarily related to software used by clinics for operations and by the Company for the management of operations. Costs incurred in the preliminary stages of development are expensed as incurred. Once an application has reached the development stage, internal and external costs, if direct, are capitalized as assets in progress until the software is substantially complete and ready for its intended use. Capitalization ceases upon completion of all substantial testing. The Company also capitalizes costs related to specific upgrades and enhancements when it is probable the expenditures will result in additional functionality. Software developed is recorded as part of property and equipment. Maintenance and training costs are expensed as incurred. Internal use software is amortized on a straight-line basis over its estimated useful life, which is generally

three to five years. Capitalized implementation costs incurred in connection with a cloud computing arrangement that is a service contract are included in prepaid expenses in the Company's consolidated balance sheets.

### ***Leases***

The Company leases property and equipment under operating and finance leases. The Company leases its corporate office space and the space for each of the company-owned or managed clinics in the portfolio. The Company recognizes a right-of-use ("ROU") asset and lease liability for all leases. Certain leases include one or more renewal options, generally for the same period as the initial term of the lease. The exercise of lease renewal options is generally at the Company's sole discretion and, as such, the Company typically determines that exercise of these renewal options is not reasonably certain. As a result, the Company does not include the renewal option period in the expected lease term and the associated lease payments are not included in the measurement of the right-of-use asset and lease liability. When available, the Company uses the rate implicit in the lease to discount lease payments; however, the rate implicit in the lease is not readily determinable for substantially all of its leases. In such cases, the Company estimates its incremental borrowing rate as the interest rate it would pay to borrow an amount equal to the lease payments over a similar term, with similar collateral as in the lease, and in a similar economic environment. The Company estimates these rates using available evidence such as rates imposed by third-party lenders to the Company in recent financings or observable risk-free interest rate and credit spreads for commercial debt of a similar duration, with credit spreads correlating to the Company's estimated creditworthiness.

For operating leases that include rent holidays and rent escalation clauses, the Company recognizes lease expense on a straight-line basis over the lease term from the date it takes possession of the leased property. Pre-opening costs are recorded as incurred in general and administrative expenses. Variable lease payments, such as percentage rentals based on location sales, periodic adjustments for inflation, reimbursement of real estate taxes, any variable common area maintenance and any other variable costs associated with the leased property are expensed as incurred and are also included in general and administrative expenses on the consolidated income statements.

### ***Intangible Assets***

Intangible assets consist primarily of re-acquired franchise and regional developer rights and customer relationships. The Company amortizes the fair value of re-acquired franchise rights over the remaining contractual terms of the re-acquired franchise rights at the time of the acquisition, which generally range from one to nine years. In the case of regional developer rights, the Company generally amortizes the re-acquired regional developer rights over one to seven years. The fair value of customer relationships is amortized over their estimated useful life of two to four years.

### ***Goodwill***

Goodwill consists of the excess of the purchase price over the fair value of tangible and identifiable intangible assets acquired in the acquisitions of franchises. Goodwill and identifiable intangible assets deemed to have indefinite lives are not amortized but are subject to annual impairment tests. As required, the Company performs an annual impairment test of goodwill as of the first day of the fourth quarter or more frequently if events or circumstances change that would more likely than not reduce the fair value of a reporting unit below its carrying value.

### ***Assets Held for Sale***

The Company classifies assets and related liabilities as held for sale when the following criteria are met: when management has committed to a plan to sell the asset, the asset is available for immediate sale, there is an active program to locate a buyer and the sale and transfer of the asset is probable within one year. Assets and liabilities are presented separately on the condensed consolidated balance sheet with a valuation allowance, if necessary, to recognize the net carrying amount at the lower of cost or fair value, less costs to sell. Depreciation and amortization for property, plant and equipment, finite-lived intangible assets, and ROU assets are not recorded while these assets are classified as held for sale. Assets held for sale are tested for recoverability each period that they are classified as held for sale.

### ***Long-Lived Assets***

The Company reviews its long-lived assets for impairment whenever events or changes in circumstances indicate that the carrying amount of the asset may not be recovered. The Company looks primarily to estimated undiscounted future cash flows in its assessment of whether or not long-lived assets are recoverable. The Company records an impairment loss when the carrying amount of the asset is not recoverable and exceeds its fair value. During the three and nine months ended September 30, 2022, an

operating lease ROU asset related to a closed clinic with a total carrying amount of approximately \$250,000 was written down to zero. As a result, the Company recorded a noncash impairment loss of approximately \$250,000 during the three and nine months ended September 30, 2022. During the nine months ended September 30, 2021, certain operating lease ROU assets related to closed clinics with a total carrying amount of \$0.5 million were written down to their fair value of \$0.4 million. As a result, the Company recorded a noncash impairment loss of approximately \$0.1 million during the nine months ended September 30, 2021.

In connection with the sale of two company managed clinics to franchisees the Company reclassified \$288,192 of property and equipment and \$359,807 of ROU assets to Assets held for sale and reclassified \$428,593 of ROU liability and \$54,351 of deferred revenue from company clinics to Liabilities to be disposed of, in the consolidated balance sheet as of June 30, 2022. Long-lived assets that meet the held for sale criteria are reported at the lower of their carrying value or fair value, less estimated costs to sell. As a result, the Company recorded a valuation allowance of \$60,580 to adjust the carrying value of the disposal group to fair value less cost to sell during the nine months ended September 30, 2022. One of the two clinics was sold during August 2022, and the second clinic was sold in October 2022.

#### ***Advertising Fund***

The Company has established an advertising fund for national or regional marketing and advertising of services offered by its clinics. The monthly marketing fee is 2% of clinic sales. The Company segregates the marketing funds collected which are included in restricted cash on its consolidated balance sheets. As amounts are expended from the fund, the Company recognizes a related expense. Such costs are included in selling and marketing expenses on the consolidated income statements.

#### ***Co-Op Marketing Funds***

Some franchises have established regional Co-Ops for advertising within their local and regional markets. The Company maintains a custodial relationship under which the Co-Op Marketing Funds collected are segregated and used for the purposes specified by the Co-Ops' officers. The Co-Op Marketing Funds are included in restricted cash on the Company's consolidated balance sheets.

#### ***Revenue Recognition***

The Company generates revenue primarily through its company-owned and managed clinics and through royalties, franchise fees, advertising fund contributions, IT related income and computer software fees from its franchisees.

*Revenues from Company-Owned or Managed Clinics.* The Company earns revenues from clinics that it owns and operates or manages throughout the United States. Revenues are recognized when services are performed. The Company offers a variety of membership and wellness packages which feature discounted pricing as compared with its single-visit pricing. Amounts collected in advance for membership and wellness packages are recorded as deferred revenue and recognized when the service is performed. Any unused visits associated with monthly memberships are recognized on a month-to-month basis. The Company recognizes a contract liability (or a deferred revenue liability) related to the prepaid treatment plans for which the Company has an ongoing performance obligation. The Company derecognizes this contract liability, and recognizes revenue, as the patient consumes his or her visits related to the package and the Company transfers its services. If the Company determines that it is not subject to unclaimed property laws for the portion of wellness package that it does not expect to be redeemed (referred to as "breakage") then it recognizes breakage revenue in proportion to the pattern of exercised rights by the patient.

*Royalties and Advertising Fund Revenue.* The Company collects royalties from its franchisees, as stipulated in the franchise agreement, equal to 7% of gross sales and a marketing and advertising fee currently equal to 2% of gross sales. Royalties, including franchisee contributions to advertising funds, are calculated as a percentage of clinic sales over the term of the franchise agreement. The revenue accounting standard provides an exception for the recognition of sales-based royalties promised in exchange for a license (which generally requires the reporting entity to estimate the amount of variable consideration to which it will be entitled in the transaction price). As the franchise agreement royalties, inclusive of advertising fund contributions, represent sales-based royalties that are related entirely to the Company's performance obligation under the franchise agreement, such royalties are recognized as franchisee clinic level sales occur. Royalties are collected semi-monthly, two working days after each sales period has ended.

*Franchise Fees.* The Company requires the entire non-refundable initial franchise fee to be paid upon execution of a franchise agreement, which typically has an initial term of ten years. Initial franchise fees are recognized ratably on a straight-line basis over the term of the franchise agreement. The Company's services under the franchise agreement include training of franchisees and staff, site selection, construction/vendor management and ongoing operations support. The Company provides no financing to

franchisees and offers no guarantees on their behalf. The services provided by the Company are highly interrelated with the franchise license and as such are considered to represent a single performance obligation. Renewal franchise fees, as well as transfer fees, are also recognized as revenue on a straight-line basis over the term of the respective franchise agreement.

*Software Fees.* The Company collects a monthly fee from its franchisees for use of its proprietary chiropractic software, computer support, and internet services support. These fees are recognized ratably on a straight-line basis over the term of the respective franchise agreement.

*Regional Developer Fees.* The Company has a regional developer program where regional developers are granted an exclusive geographical territory and commit to a minimum development obligation within that defined territory. Regional developer fees paid to the Company are non-refundable and are recognized as revenue ratably on a straight-line basis over the term of the regional developer agreement, which is considered to begin upon the execution of the agreement. The Company's services under regional developer agreements include site selection, grand opening support for the clinics, sales support for identification of qualified franchisees, general operational support and marketing support to advertise for ownership opportunities. The services provided by the Company are highly interrelated with the development of the territory and the resulting franchise licenses sold by the regional developer and as such are considered to represent a single performance obligation. In addition, regional developers receive fees which are funded by the initial franchise fees collected from franchisees upon the sale of franchises within their exclusive geographical territory and a royalty of 3% of sales generated by franchised clinics in their exclusive geographical territory. Initial fees related to the sale of franchises within their exclusive geographical territory are initially deferred as deferred franchise costs and are recognized as an expense in franchise cost of revenues when the respective revenue is recognized, which is generally over the term of the related franchise agreement. Royalties of 3% of sales generated by franchised clinics in their regions are also recognized as franchise cost of revenues as franchisee clinic level sales occur. This 3% fee is funded by the 7% royalties collected from the franchisees in their regions. Certain regional developer agreements result in the regional developer acquiring the rights to existing royalty streams from clinics already open in the respective territory. In those instances, the revenue associated from the sale of the royalty stream is recognized over the remaining life of the respective franchise agreements. The Company did not enter into any new regional developer agreements during the nine months ended September 30, 2022 and 2021.

*Capitalized Sales Commissions.* Sales commissions earned by the regional developers and the Company's sales force are considered incremental and recoverable costs of obtaining a franchise agreement with a franchisee. These costs are deferred and then amortized as the respective franchise fees are recognized ratably on a straight-line basis over the term of the franchise agreement.

#### ***Advertising Costs***

Advertising costs are advertising and marketing expenses incurred by the Company, primarily through advertising funds. The Company expenses production costs of commercial advertising upon first airing and expenses the costs of communicating the advertising in the period in which the advertising occurs. Advertising expenses were \$1,444,783 and \$3,763,351 for the three and nine months ended September 30, 2022, respectively. Advertising expenses were \$1,170,668 and \$3,147,885 for the three and nine months ended September 30, 2021, respectively.

#### ***Income Taxes***

Income tax expense during interim periods is based on applying an estimated annual effective income tax rate to year-to-date pre-tax income, plus any significant unusual or infrequently occurring items which are recorded in the interim period. The computation of the annual estimated effective tax rate at each interim period requires certain estimates and significant judgment including, but not limited to, the expected pre-tax income for the year and permanent differences. The accounting estimates used to compute the provision for income taxes may change as new events occur, more experience is obtained, additional information becomes known or as the tax environment changes.

#### ***Earnings per Common Share***

Basic earnings per common share is computed by dividing the net income by the weighted-average number of common shares outstanding during the period. Diluted earnings per common share is computed by giving effect to all potentially dilutive common shares including restricted stock and stock options.

|  | Three Months Ended<br>September 30, |              | Nine Months Ended<br>September 30, |              |
|--|-------------------------------------|--------------|------------------------------------|--------------|
|  | 2022                                | 2021         | 2022                               | 2021         |
| Net income   | \$ 491,113                          | \$ 1,937,095 | \$ 630,058                         | \$ 6,935,751 |
| Weighted average common shares outstanding - basic   | 14,512,856                          | 14,388,905   | 14,474,323                         | 14,286,818   |
| Effect of dilutive securities:                       |                                     |              |                                    |              |
| Unvested restricted stock and stock options          | 316,773                             | 581,423      | 403,727                            | 644,941      |
| Weighted average common shares outstanding - diluted | 14,829,629                          | 14,970,328   | 14,878,050                         | 14,931,759   |
| Basic earnings per share                             | \$ 0.03                             | \$ 0.13      | \$ 0.04                            | \$ 0.49      |
| Diluted earnings per share                           | \$ 0.03                             | \$ 0.13      | \$ 0.04                            | \$ 0.46      |

The following common stock equivalents were excluded from the computation of diluted earnings per share for the periods presented because including them would have been antidilutive:

| Weighted average dilutive securities: | Three Months Ended<br>September 30, |      | Nine Months Ended<br>September 30, |        |
|---------------------------------------|-------------------------------------|------|------------------------------------|--------|
|                                       | 2022                                | 2021 | 2022                               | 2021   |
| Restricted stocks                     | —                                   | —    | —                                  | —      |
| Stock options                         | 77,485                              | 601  | 41,293                             | 35,293 |

### ***Stock-Based Compensation***

The Company accounts for share-based payments by recognizing compensation expense based upon the estimated fair value of the awards on the date of grant. The Company determines the estimated grant-date fair value of restricted shares using the closing price on the date of the grant and the grant-date fair value of stock options using the Black-Scholes-Merton model. In order to calculate the fair value of the options, certain assumptions are made regarding the components of the model, including risk-free interest rate, volatility, expected dividend yield and expected option life. Changes to the assumptions could cause significant adjustments to the valuation. The Company recognizes compensation costs ratably over the period of service using the straight-line method. Forfeitures are estimated based on historical and forecasted turnover, which is approximately 5%.

### ***Retirement Benefit Plan***

Employees of the Company are eligible to participate in a defined contribution retirement plan, the Joint Corp. 401(k) Retirement Plan ("401(k) Plan"), under Section 401(k) of the Internal Revenue Code. Under the 401(k) Plan, employees may contribute their eligible compensation, not to exceed the annual limits set by the IRS. The 401(k) Plan allows the Company to match participants' contributions in an amount determined at the sole discretion of the Company.

### ***Loss Contingencies***

ASC Topic 450 governs the disclosure of loss contingencies and accrual of loss contingencies in respect of litigation and other claims. The Company records an accrual for a potential loss when it is probable that a loss will occur and the amount of the loss can be reasonably estimated. When the reasonable estimate of the potential loss is within a range of amounts, the minimum of the range of potential loss is accrued, unless a higher amount within the range is a better estimate than any other amount within the range. Moreover, even if an accrual is not required, the Company provides additional disclosure related to litigation and other claims when it is reasonably possible (i.e., more than remote) that the outcomes of such litigation and other claims include potential material adverse impacts on the Company. Legal costs to be incurred in connection with a loss contingency are expensed as such costs are incurred.

### ***Use of Estimates***

The preparation of the consolidated financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the amounts reported in the consolidated financial statements and accompanying notes. Actual results

could differ from those estimates. Items subject to significant estimates and assumptions include the allowance for credit losses, loss contingencies, share-based compensations, useful lives and realizability of long-lived assets, deferred revenue and revenue recognition related to breakage, deferred franchise costs, calculation of ROU assets and liabilities related to leases, realizability of deferred tax assets, impairment of goodwill, intangible assets, other long-lived assets, and purchase price allocations and related valuations.

#### ***Recent Accounting Pronouncements Adopted and Not Yet Adopted***

In June 2016, the Financial Accounting Standards Board issued ASU No. 2016-13, "Financial Instruments-Credit Losses (Topic 326): *Measurement of Credit Losses on Financial Instruments*" and subsequent amendments to the initial guidance: ASU 2018-19, ASU 2019-04 and ASU 2019-05 (collectively, "Topic 326"). Topic 326 requires measurement and recognition of expected credit losses for financial assets held. The Company adopted Topic 326 on December 31, 2021 and the adoption had no impact on the Company's consolidated financial statements. The Company reviewed other newly issued accounting pronouncements and concluded that they either are not applicable to the Company's operations or that no material effect is expected on the Company's financial statements upon future adoption.

#### **Note 2: Revenue Disclosures**

##### *Company-owned or Managed Clinics*

The Company earns revenues from clinics that it owns and operates or manages throughout the United States. Revenues are recognized when services are performed. The Company offers a variety of membership and wellness packages which feature discounted pricing as compared with its single-visit pricing. Amounts collected in advance for membership and wellness packages are recorded as deferred revenue and recognized when the service is performed or in accordance with the Company's breakage policy as discussed in Note 1, *Revenue Recognition*.

##### *Franchising Fees, Royalty Fees, Advertising Fund Revenue, and Software Fees*

The Company currently franchises its concept across 38 states and the District of Columbia. The franchise arrangement is documented in the form of a franchise agreement. The franchise arrangement requires the Company to perform various activities to support the brand that do not directly transfer goods and services to the franchisee, but instead represent a single performance obligation, which is the transfer of the franchise license. The intellectual property subject to the franchise license is symbolic intellectual property as it does not have significant standalone functionality, and substantially all of the utility is derived from its association with the Company's past or ongoing activities. The nature of the Company's promise in granting the franchise license is to provide the franchisee with access to the brand's symbolic intellectual property over the term of the license. The services provided by the Company are highly interrelated with the franchise license and as such are considered to represent a single performance obligation.

The transaction price in a standard franchise arrangement primarily consists of (a) initial franchise fees; (b) continuing franchise fees (royalties); (c) advertising fees; and (d) software fees. The revenue accounting standard provides an exception for the recognition of sales-based royalties promised in exchange for a license (which otherwise requires reporting entity to estimate the amount of variable consideration to which it will be entitled in the transaction price).

The Company recognizes the primary components of the transaction price as follows:

- Initial and renewal franchise fees, as well as transfer fees, are recognized as revenue ratably on a straight-line basis over the term of the respective franchise agreement commencing with the execution of the franchise, renewal, or transfer agreement. As these fees are typically received in cash at or near the beginning of the contract term, the cash received is initially recorded as a contract liability until recognized as revenue over time.
- The Company is entitled to royalties and advertising fees based on a percentage of the franchisee's gross sales as defined in the franchise agreement. Royalty and advertising revenue are recognized when the franchisee's sales occur. Depending on timing within a fiscal period, the recognition of revenue results in either what is considered a contract asset (unbilled receivable) or, once billed, accounts receivable, on the balance sheet.
- The Company is entitled to a software fee, which is charged monthly. The Company recognizes revenue related to software fees ratably on a straight-line basis over the term of the franchise agreement.

In determining the amount and timing of revenue from contracts with customers, the Company exercises significant judgment with respect to collectability of the amount; however, the timing of recognition does not require significant judgment as it is based on either the franchise term or the reported sales of the franchisee, none of which require estimation. The Company believes its franchising arrangements do not contain a significant financing component.

The Company recognizes advertising fees received under franchise agreements as advertising fund revenue.

#### *Regional Developer Fees*

The Company currently utilizes regional developers to assist in the development of the brand across certain geographic territories. The arrangement is documented in the form of a regional developer agreement. The arrangement between the Company and the regional developer requires the Company to perform various activities to support the brand that do not directly transfer goods and services to the regional developer, but instead represent a single performance obligation, which is the transfer of the development rights to the defined geographic region. The intellectual property subject to the development rights is symbolic intellectual property as it does not have significant standalone functionality, and substantially all of the utility is derived from its association with the Company's past or ongoing activities. The nature of the Company's promise in granting the development rights is to provide the regional developer with access to the brand's symbolic intellectual property over the term of the agreement. The services provided by the Company are highly interrelated with the development of the territory and the resulting franchise licenses sold by the regional developer and as such are considered to represent a single performance obligation.

The transaction price in a standard regional developer arrangement primarily consists of the initial territory fees. The Company recognizes the regional developer fee as revenue ratably on a straight-line basis over the term of the regional developer agreement commencing with the execution of the regional developer agreement. As these fees are typically received in cash at or near the beginning of the term of the regional developer agreement, the cash received is initially recorded as a contract liability until recognized as revenue over time.

#### *Capitalized Sales Commissions*

Sales commissions earned by the regional developers and the Company's sales force are considered incremental and recoverable costs of obtaining a franchise agreement with a franchisee. These costs are deferred and then amortized as the respective franchise fees are recognized ratably on a straight-line basis over the term of the franchise agreement.

#### *Disaggregation of Revenue*

The Company believes that the captions contained on the condensed consolidated income statements appropriately reflect the disaggregation of its revenue by major type for the three and nine months ended September 30, 2022 and 2021. Other revenues primarily consist of preferred vendor royalties associated with franchisees' credit card transactions.

#### *Rollforward of Contract Liabilities and Contract Assets*

Changes in the Company's contract liability for deferred franchise and regional development fees during the nine months ended September 30, 2022 were as follows:

|   | <b>Deferred Revenue<br/>short and long-term</b> |
|---|---|
| Balance at December 31, 2021  | \$ 18,650,813                                   |
| Revenue recognized that was included in the contract liability at the beginning of the year | (2,397,451)                                     |
| Net increase during the nine months ended September 30, 2022                                | 2,325,811                                       |
| Balance at September 30, 2022   | <u>\$ 18,579,173</u>                            |

The Company's deferred franchise and development costs represent capitalized sales commissions. Changes during the nine months ended September 30, 2022 were as follows:

|   | <b>Deferred Franchise<br/>and Development<br/>Costs<br/>short and long-term</b> |
|---|---|
| Balance at December 31, 2021  | \$ 6,500,007  |
| Cost of revenue recognized that was included in the contract asset at the beginning of the year | (777,114)   |
| Net increase during the nine months ended September 30, 2022                                    | 931,334   |
| Balance at September 30, 2022   | <u>\$ 6,654,227</u>   |

The following table illustrates estimated revenues expected to be recognized in the future related to performance obligations that were unsatisfied (or partially unsatisfied) as of September 30, 2022:

| <b>Contract liabilities expected to be recognized in</b> | <b>Amount</b>        |
|--|----------------------|
| 2022 (remainder)   | \$ 779,185           |
| 2023   | 2,904,946            |
| 2024   | 2,657,763            |
| 2025   | 2,460,418            |
| 2026   | 2,359,896            |
| Thereafter   | 7,416,965            |
| Total  | <u>\$ 18,579,173</u> |

### **Note 3: Acquisition and Assets Held for Sale**

#### *Acquisition*

On May 19, 2022, the Company entered into an Asset and Franchise Purchase Agreement under which the Company repurchased from the seller four operating franchises in Arizona. The Company operates the franchises as company-owned clinics. The total purchase price for the transaction was \$5,761,256, less \$70,484 of net deferred revenue, resulting in total purchase consideration of \$5,690,772.

On July 5, 2022, the Company entered into an Asset and Franchise Purchase Agreement under which the Company repurchased from the seller one operating franchise in Arizona (collectively, including the May 19th purchase, the "AZ Clinics Purchase"). The Company operates the franchise as a company-owned clinic. The total purchase price for the transaction was \$1,205,667 less \$13,241 of net deferred revenue, resulting in total purchase consideration of \$1,192,426.

Based on the terms of the purchase agreements, the AZ Clinics Purchase has been treated as a business combination under U.S. GAAP using the acquisition method of accounting, which requires that assets acquired and liabilities assumed be recorded at the date of acquisition at their respective fair values. Any excess of the purchase price over the estimated fair values of the net assets acquired is recorded as goodwill.

The allocation of the total purchase price of AZ Clinics Purchase was as follows:

|  |    |           |
|--|----|-----------|
| Property and equipment                             | \$ | 241,511   |
| Operating lease right-of-use asset                 |    | 912,937   |
| Intangible assets                                  |    | 3,689,100 |
| Total identifiable assets acquired                 |    | 4,843,548 |
| Goodwill   |    | 3,408,205 |
| Deferred revenue                                   |    | (455,317) |
| Operating lease liability - current portion        |    | (128,516) |
| Operating lease liability - net of current portion |    | (784,722) |
| Net purchase consideration                         | \$ | 6,883,198 |

Intangible assets in the table above consist of re-acquired franchise rights of \$2,892,100 amortized over estimated useful lives of approximately four to eight years and customer relationships of \$797,000 amortized over estimated useful lives of two to three years. The fair value of re-acquired franchise rights are estimated using the multi-period excess earnings method. The multi-period excess earnings method model estimates revenues and cash flows derived from the primary asset and then deducts portions of the cash flow that can be attributed to supporting assets, such as assembled workforce and working capital that contributed to the generation of the cash flows. The resulting cash flow, which is attributable solely to the primary asset acquired, is then discounted at a rate of return commensurate with the risk of the asset to calculate a present value. Customer relationships are also calculated using the multi-period excess earnings method.

Goodwill represents the excess of the purchase consideration over the fair value of the underlying acquired net tangible and intangible assets. The factors that contributed to the recognition of goodwill included synergies and benefits expected to be gained from leveraging the Company's existing operations and infrastructures, as well as the expected associated revenue and cash flow projections. Goodwill has been allocated to the Company's Corporate Clinics segment based on such expected benefits. Goodwill related to the acquisition is expected to be deductible for income tax purposes over 15 years. The Company expects to finalize the purchase price allocation during the fourth quarter of 2022.

On July 29, 2022, the Company entered into Asset and Franchise Purchase Agreements under which the Company repurchased from the sellers three operating franchises in North Carolina (the "NC Clinics Purchase"). The Company operates the franchises as company-managed clinics. The total purchase price for the transactions was \$1,317,312, less \$31,647 of net deferred revenue, resulting in total purchase consideration of \$1,285,665.

Based on the terms of the purchase agreement, the NC Clinics Purchase has been treated as asset purchases under U.S. GAAP as there were no outputs or processes to generate outputs acquired as part of this transaction. Under an asset purchase, assets are recognized based on their cost to the acquiring entity. Cost is allocated to the individual assets acquired or liabilities assumed based on their relative fair values and does not give rise to goodwill.

The allocation of the purchase price for the NC Clinics Purchase was as follows:

|  |    |           |
|--|----|-----------|
| Property and equipment                             | \$ | 142,395   |
| Operating lease right-of-use asset                 |    | 122,641   |
| Intangible assets                                  |    | 1,299,607 |
| Total identifiable assets acquired                 |    | 1,564,643 |
| Deferred revenue                                   |    | (153,176) |
| Operating lease liability - current portion        |    | (85,414)  |
| Operating lease liability - net of current portion |    | (40,388)  |
| Net purchase consideration                         | \$ | 1,285,665 |

Intangible assets in the table above consist of re-acquired franchise rights of \$546,033 amortized over estimated useful lives of approximately two to four years, customer relationships of \$426,489 amortized over estimated useful lives of approximately three to four years, and assembled workforce of \$327,085 amortized over an estimated useful life of two years.

*Pro Forma Results of Operations (Unaudited)*

The following table summarizes selected unaudited pro forma consolidated income statements for the three and nine months ended September 30, 2022 and 2021 as if both the AZ Clinics Purchase (which has been accounted for as a business combination) and the NC Clinics Purchase (which has been accounted for as an asset purchase) had been completed on January 1, 2021.

|               | Three Months Ended<br>September 30, |               | Nine Months Ended<br>September 30, |               |
|---------------|-------------------------------------|---------------|------------------------------------|---------------|
|               | 2022                                | 2021          | 2022                               | 2021          |
| Revenues, net | \$ 26,706,585                       | \$ 22,154,271 | \$ 76,417,098                      | \$ 62,093,498 |
| Net income    | 498,670                             | 1,772,429     | 400,324                            | 6,561,995     |

The pro forma financial information is presented for informational purposes only and is not indicative of the results of operations that would have been achieved if the purchases had taken place on January 1, 2021 or of results that may occur in the future. For 2022, this information includes actual data recorded in the Company's consolidated financial statements for the period subsequent to the date of the acquisition.

The Company's condensed consolidated income statements for the three and nine months ended September 30, 2022 include net revenue and net income of acquired clinics in Arizona and North Carolina as follows:

|               | Three Months Ended<br>September 30, |              | Nine Months Ended<br>September 30, |  |
|---------------|-------------------------------------|--------------|------------------------------------|--|
|               | 2022                                |              | 2022                               |  |
| Revenues, net | \$ 1,093,373                        | \$ 1,615,858 |                                    |  |
| Net income    | 228,625                             | 509,000      |                                    |  |

*Assets Held for Sale*

In May 2022, the Company entered into two separate letters of intent to sell two of its company-managed clinics in California to two existing franchisees for a combined total of \$105,200. One of the two clinics was sold during August 2022, and the second clinic was sold in October 2022. These transactions do not represent a strategic shift for the Company, and, therefore, it does not meet the criteria to be classified as a discontinued operation. As a result, the results of these two clinics were reported in the Company's operating results and in its Corporate Clinics segment until the sales were finalized. Effective with the designation as held for sale in June 2022, the Company discontinued recording depreciation on Property and equipment, net and amortization of ROU assets for these two clinics as required by U.S. GAAP. The Company also separately classified the related assets and liabilities of the clinics as held for sale in its June 30, 2022 condensed consolidated balance sheet. Assets and liabilities held for sale as of September 30, 2022 represent the assets and liabilities of the second clinic sold in October 2022.

Long-lived assets that meet the criteria for the held for sale designation are reported at the lower of their carrying value or fair value less estimated cost to sell. As a result of its evaluation of the recoverability of the carrying value of the assets and liabilities held for sale relative to the agreed upon sales price, the Company recorded an estimated loss on disposal of \$60,580 during the nine months ended September 30, 2022 as Net loss on disposition or impairment in its condensed consolidated income statement and a valuation allowance included in assets held for sale on its condensed consolidated balance sheet.

The principal components of the held for sale assets and liabilities as of September 30, 2022 were as follows:

|  | <b>September 30, 2022</b> |                  |
|--|---------------------------|------------------|
| <b>Assets</b>                                      |                           |                  |
| Property and equipment, net                        | \$                        | 137,971          |
| Operating lease right-of-use asset                 |                           | 165,996          |
| Valuation allowance                                |                           | (60,580)         |
| Total assets held for sale                         | \$                        | <u>243,387</u>   |
| <b>Liabilities</b>                                 |                           |                  |
| Operating lease liability, current and non-current | \$                        | (187,808)        |
| Deferred revenue from company clinics              |                           | (35,479)         |
| Total liabilities to be disposed of                | \$                        | <u>(223,287)</u> |

**Note 4: Property and Equipment**

Property and equipment consist of the following, excluding amounts related to properties classified as held for sale:

|   | <b>September 30,<br/>2022</b> | <b>December 31,<br/>2021</b> |
|---|-------------------------------|------------------------------|
| Office and computer equipment             | \$ 4,693,398                  | \$ 3,704,425                 |
| Leasehold improvements                    | 16,064,014                    | 13,457,765                   |
| Software developed                        | 5,649,332                     | 5,044,339                    |
| Finance lease assets                      | 151,396                       | 267,252                      |
|   | <u>26,558,140</u>             | <u>22,473,780</u>            |
| Accumulated depreciation and amortization | (11,872,077)                  | (9,184,932)                  |
|   | <u>14,686,063</u>             | <u>13,288,847</u>            |
| Construction in progress                  | 1,523,988                     | 1,100,099                    |
| Property and equipment, net               | <u>\$ 16,210,051</u>          | <u>\$ 14,388,946</u>         |

Depreciation expense was \$1,046,495 and \$700,953 for the three months ended September 30, 2022 and 2021, respectively. Depreciation expense was \$2,866,745 and \$1,506,660 for the nine months ended September 30, 2022 and 2021, respectively.

Amortization expense related to finance lease assets was \$7,570 and \$21,797 for the three months ended September 30, 2022 and 2021, respectively. Amortization expense related to finance lease assets was \$48,001 and \$63,506 for the nine months ended September 30, 2022 and 2021, respectively.

Construction in progress at September 30, 2022 and December 31, 2021 principally related to development and construction costs for the Company-owned or managed clinics.

**Note 5: Fair Value Measurements**

The Company's financial instruments include cash, restricted cash, accounts receivable, accounts payable, accrued expenses and notes payable. The carrying amounts of its financial instruments approximate their fair value due to their short maturities.

Authoritative guidance defines fair value as the price that would be received to sell an asset or paid to transfer a liability (an exit price) in an orderly transaction between market participants at the measurement date. The guidance establishes a hierarchy for inputs used in measuring fair value that maximizes the use of observable inputs and minimizes the use of unobservable inputs by requiring that the most observable inputs be used when available. Observable inputs are inputs that market participants would use in pricing the asset or liability, developed based on market data obtained from sources independent of the Company. Unobservable inputs are inputs that reflect the Company's assumptions of what market participants would use in pricing the asset

or liability developed based on the best information available in the circumstances. The hierarchy is broken down into three levels based on reliability of the inputs as follows:

Level 1: Observable inputs such as quoted prices in active markets;

Level 2: Inputs, other than the quoted prices in active markets, that are observable either directly or indirectly; and

Level 3: Unobservable inputs in which there is little or no market data, which require the reporting entity to develop its own assumptions.

As of September 30, 2022, and December 31, 2021, the Company did not have any financial instruments that were measured on a recurring basis as Level 1, 2 or 3.

The Company's non-financial assets, which primarily consist of goodwill, intangible assets, property, plant and equipment, and operating lease right-of-use assets, are not required to be measured at fair value on a recurring basis, and instead are reported at their carrying amount. However, on a periodic basis whenever events or changes in circumstances indicate that their carrying amount may not be fully recoverable (and at least annually for goodwill), non-financial assets are assessed for impairment. If the fair value is determined to be lower than the carrying amount, an impairment charge is recorded to write down the asset to its fair value, which is considered Level 3 within the fair value hierarchy.

The assets and liabilities resulting from the Acquisition (reference Note 3) were recorded at fair values on a nonrecurring basis and are considered Level 3 within the fair value hierarchy.

During the three and nine months ended September 30, 2022, an operating lease ROU asset related to a closed clinic with a total carrying amount of approximately \$250,000 was written down to zero. The associated operating lease liability had a life of 39 months as of September 30, 2022. However, the ROU asset was fully impaired due to the abandonment of the lease as of September 30, 2022. The Company considers the ROU asset as abandoned as it lacks the ability to sublease the underlying asset and obtain economic benefits. As a result, the Company recorded a noncash impairment loss of approximately \$250,000 during the three and nine months ended September 30, 2022.

During the nine months ended September 30, 2021, certain operating lease ROU assets related to closed clinics with a total carrying amount of \$0.5 million were written down to their fair value of \$0.4 million. Fair value of the Company's operating lease right-of-use assets was determined based on the discounted cash flows of the estimated market rents. As a result, the Company recorded a noncash impairment loss of approximately \$0.1 million during the nine months ended September 30, 2021.

In connection with the sale of two company managed clinics to franchisees the Company reclassified \$288,192 of property and equipment and \$359,807 of ROU assets to Assets held for sale and reclassified \$428,593 of ROU liability and \$54,351 of deferred revenue from company clinics to Liabilities to be disposed of, in the consolidated balance sheet as of June 30, 2022. Long-lived assets that meet the held for sale criteria are reported at the lower of their carrying value or fair value, less estimated costs to sell. As a result, the Company recorded a valuation allowance of \$60,580 to adjust the carrying value of the disposal group to fair value less cost to sell during the nine months ended September 30, 2022. The estimated fair value of assets held for sale was based upon Level 2 inputs, which include negotiated letters of intent and the final sale price. One of the two clinics was sold during August 2022, and the second clinic was sold in October 2022.

All of the aforementioned impairment charges are recorded in the Corporate Clinics segment in Net loss (gain) on disposition or impairment in the condensed consolidated income statement.

#### **Note 6: Intangible Assets**

On March 18, 2022, the Company entered into an agreement under which the Company repurchased the right to develop franchises in various counties in New Jersey. The total consideration for the transaction was \$250,000. The Company carried a deferred revenue balance associated with this transaction of \$95,197, representing the unrecognized fee collected upon the execution of the regional developer agreement. The Company accounted for the termination of development rights associated with unsold or undeveloped franchises as a cancellation, and the associated deferred revenue was netted against the aggregate purchase price. The Company recognized the net amount of \$154,803 as reacquired development rights on March 18, 2022, which is amortized over the remaining original contract period of approximately 5.5 years.

On April 1, 2022, the Company entered into an agreement under which the Company repurchased the right to develop franchises

in various counties in California. The total consideration for the transaction was \$2,400,000. The Company carried a deferred revenue balance associated with this transaction of \$357,721, representing the unrecognized fee collected upon the execution of the regional developer agreement. The Company accounted for the termination of development rights associated with unsold or undeveloped franchises as a cancellation, and the associated deferred revenue was netted against the aggregate purchase price. The Company recognized the net amount of \$2,042,279 as reacquired development rights on April 1, 2022, which is amortized over the remaining original contract period of approximately 5.3 years.

During 2022, the Company recognized \$3,438,133, \$1,223,489, and \$327,085 of reacquired franchise rights, customer relationships, and assembled workforce, respectively, from the acquisitions (reference Note 3).

Intangible assets consisted of the following:

|  | As of September 30, 2022 |                          |                      |
|--|--------------------------|--------------------------|----------------------|
|  | Gross Carrying Amount    | Accumulated Amortization | Net Carrying Value   |
| Intangible assets subject to amortization: |                          |                          |                      |
| Reacquired franchise rights                | \$ 10,233,998            | \$ (4,277,349)           | \$ 5,956,649         |
| Customer relationships                     | 3,826,495                | (2,076,027)              | 1,750,468            |
| Reacquired development rights              | 6,603,303                | (4,478,565)              | 2,124,738            |
| Assembled workforce                        | 386,397                  | (55,746)                 | 330,651              |
|  | <u>\$ 21,050,193</u>     | <u>\$ (10,887,687)</u>   | <u>\$ 10,162,506</u> |

  

|  | As of December 31, 2021 |                          |                     |
|--|-------------------------|--------------------------|---------------------|
|  | Gross Carrying Amount   | Accumulated Amortization | Net Carrying Value  |
| Intangible assets subject to amortization: |                         |                          |                     |
| Reacquired franchise rights                | \$ 6,795,865            | \$ (3,153,037)           | \$ 3,642,828        |
| Customer relationships                     | 2,603,006               | (1,587,443)              | 1,015,563           |
| Reacquired development rights              | 4,406,221               | (3,715,594)              | 690,627             |
| Assembled workforce                        | 59,311                  | (4,939)                  | 54,372              |
|  | <u>\$ 13,864,403</u>    | <u>\$ (8,461,013)</u>    | <u>\$ 5,403,390</u> |

Amortization expense related to the Company's intangible assets was \$957,703 and \$939,505 for the three months ended September 30, 2022 and 2021, respectively. Amortization expense was \$2,426,674 and \$2,704,974 for the nine months ended September 30, 2022 and 2021, respectively.

Estimated amortization expense for 2022 and subsequent years is as follows:

|                  | Amount               |
|------------------|----------------------|
| 2022 (remainder) | \$ 914,765           |
| 2023             | 3,021,310            |
| 2024             | 2,159,463            |
| 2025             | 1,596,470            |
| 2026             | 1,333,885            |
| Thereafter       | \$ 1,136,613         |
| Total            | <u>\$ 10,162,506</u> |

## Note 7: Debt

### Credit Agreement

On February 28, 2020, the Company entered into a Credit Agreement (the "Credit Agreement"), with JPMorgan Chase Bank, N.A., individually, and as Administrative Agent and Issuing Bank ("JPMorgan Chase" or the "Lender"). The Credit Agreement provided for senior secured credit facilities (the "Credit Facilities") in the amount of \$7,500,000, including a \$2,000,000 revolver (the "Revolver") and \$5,500,000 development line of credit (the "Line of Credit"). The Revolver included amounts available for letters of credit of up to \$1,000,000 and an uncommitted additional amount of \$2,500,000. All outstanding principal and interest on the Revolver were due on February 28, 2022.

On February 28, 2022, the Company entered into an amendment to its Credit Facilities (as amended, the "2022 Credit Facility") with the Lender. Under the 2022 Credit Facility, the Revolver increased to \$20,000,000 (from \$2,000,000), the portion of the Revolver available for letters of credit increased to \$5,000,000 (from \$1,000,000), the uncommitted additional amount increased to \$30,000,000 (from \$2,500,000) and the developmental line of credit of \$5,500,000 was terminated. The Revolver will be used for working capital needs, general corporate purposes and for acquisitions, development and capital improvement uses. At the option of the Company, borrowings under the 2022 Credit Facility bear interest at: (i) the adjusted Secured Overnight Financing Rate ("SOFR"), which is the daily simple SOFR plus 0.10%, plus 1.75%, payable on the last day of the selected interest period of one, three or six months, and on the three-month anniversary of the beginning of any six month interest period, if applicable; or (ii) an Alternative Base Rate (ABR), plus 1.00%, payable monthly. The ABR is the greatest of: (A) the prime rate (as published by the Wall Street Journal), (B) the Federal Reserve Bank of New York rate, plus 0.5%, and (C) the adjusted one-month term SOFR rate. Amounts outstanding under the Revolver on February 28, 2022 continued to bear interest at the rate selected under the Credit Facilities prior to the amendment until the last day of the interest period in effect, at which time, if not repaid, the amounts outstanding under the Revolver will bear interest at the 2022 Credit Facility rate. As a result of this refinance, \$2,000,000 of current maturity of long-term debt has been reclassified to long-term as of December 31, 2021. The 2022 Credit Facility will terminate and all principal and interest will become due and payable on the fifth anniversary of the amendment (February 28, 2027).

The Credit Facilities contain customary events of default, including but not limited to nonpayment; material inaccuracy of representations and warranties; violations of covenants; certain bankruptcies and liquidations; cross-default to material indebtedness; certain material judgments; and certain fundamental changes such as a merger or sale of substantially all assets (as further defined in the Credit Facilities). The Credit Facilities require the Company to comply with customary affirmative, negative and financial covenants, including minimum interest coverage and maximum net leverage. A breach of any of these operating or financial covenants would result in a default under the Credit Facilities. If an event of default occurs and is continuing, the lenders could elect to declare all amounts then outstanding, together with accrued interest, to be immediately due and payable. The Credit Facilities are collateralized by substantially all of the Company's assets, including the assets in the Company's company-owned or managed clinics. The interest rate on funds borrowed under the Revolver as of September 30, 2022 was 3.90%. As of September 30, 2022, the Company was in compliance with all applicable financial and non-financial covenants under the Credit Agreement, and \$2,000,000 remains outstanding as of September 30, 2022.

#### ***Paycheck Protection Program Loan***

On April 10, 2020, the Company received a loan in the amount of approximately \$2.7 million from JPMorgan Chase Bank, N.A. (the "Loan"), pursuant to the Paycheck Protection Program (the "PPP") administered by the United States Small Business Administration. The PPP is part of the Coronavirus Aid, Relief, and Economic Security Act, which provides for forgiveness of up to the full principal amount and accrued interest of qualifying loans guaranteed under the PPP. The Loan was granted pursuant to a Note dated April 9, 2020 issued by the Company. The Note had a maturity date of April 11, 2022 and bore interest at a rate of 0.98% per annum. On March 4, 2021, the Company elected to repay the full principal and accrued interest on the PPP loan of approximately \$2.7 million from JPMorgan Chase Bank, N.A. without prepayment penalty, in accordance with the terms of the PPP loan.

#### **Note 8: Stock-Based Compensation**

The Company grants stock-based awards under its 2014 Incentive Stock Plan (the "2014 Plan"). The shares issued as a result of stock-based compensation transactions generally have been funded with the issuance of new shares of the Company's common stock. The Company may grant the following types of incentive awards under the 2014 Plan: (i) non-qualified stock options; (ii) incentive stock options; (iii) stock appreciation rights; (iv) restricted stock; and (v) restricted stock units. Each award granted under the 2014 Plan is subject to an award agreement that incorporates, as applicable, the exercise price, the term of the award, the periods of restriction, the number of shares to which the award pertains, and such other terms and conditions as the plan committee determines. Awards granted under the 2014 Plan are classified as equity awards, which are recorded in stockholders' equity in the Company's consolidated balance sheets. Through December 31, 2021, the Company has granted under the 2014 Plan

(i) non-qualified stock options; (ii) incentive stock options; and (iii) restricted stocks. There were no stock appreciation rights and restricted stock units granted under the 2014 Plan as of September 30, 2022.

### **Stock Options**

The Company's closing price on the date of grant is the basis of fair value of its common stock used in determining the value of share-based awards. To the extent the value of the Company's share-based awards involves a measure of volatility, the Company uses available historical volatility of the Company's common stock over a period of time corresponding to the expected stock option term. The Company uses the simplified method to calculate the expected term of stock option grants to employees as the Company does not have sufficient historical exercise data to provide a reasonable basis upon which to estimate the expected term of stock options granted to employees. Accordingly, the expected life of the options granted is based on the average of the vesting term, which is generally four years and the contractual term, which is generally ten years. The Company will continue to evaluate the appropriateness of utilizing such method. The risk-free interest rate is based on United States Treasury yields in effect at the date of grant for periods corresponding to the expected stock option term. Forfeitures are estimated based on historical and forecasted turnover, which is approximately 5%.

The Company did not grant options during the three and nine months ended September 30, 2022. The Company has computed the fair value of all options granted using the Black-Scholes-Merton model during the nine months ended September 30, 2021 using the following assumptions:

|                       | <b>Nine Months Ended<br/>September 30,<br/>2021</b> |
|-----------------------|---|
| Expected volatility   | 56.6% to 56.9%                                      |
| Expected dividends    | None  |
| Expected term (years) | 7   |
| Risk-free rate        | 0.97% to 1.15%                                      |
| Forfeiture rate       | 5%  |

The information below summarizes the stock options activity for the nine months ended September 30, 2022:

|                                   | <b>Number of<br/>Shares</b> | <b>Weighted<br/>Average<br/>Exercise<br/>Price</b> | <b>Weighted<br/>Average<br/>Remaining<br/>Contractual Life<br/>(Years)</b> |
|-----------------------------------|-----------------------------|--|--|
| Outstanding at December 31, 2021  | 595,089                     | \$ 9.72  | 5.9  |
| Granted                           | —                           | —  |  |
| Exercised                         | (41,865)                    | 8.65   |  |
| Forfeited                         | (11,538)                    | 24.40  |  |
| Expired                           | (2,148)                     | 23.34  |  |
| Outstanding at September 30, 2022 | 539,538                     | \$ 9.43  | 5.0  |
| Exercisable at September 30, 2022 | 447,457                     | \$ 6.45  | 4.5  |

For the three months ended September 30, 2022 and 2021, stock-based compensation expense for stock options was \$113,324 and \$179,111, respectively. For the nine months ended September 30, 2022 and 2021, stock-based compensation expense for stock options was \$420,680 and \$506,159, respectively.

### **Restricted Stock**

Restricted stocks granted to employees generally vest in four equal annual installments. Restricted stocks granted to non-employee directors typically vest in full one year after the date of grant.

The information below summarizes the restricted stock activity for the nine months ended September 30, 2022:

| <b>Restricted Stock Awards</b>   | <b>Shares</b> | <b>Weighted Average<br/>Grant-Date Fair<br/>Value per Award</b> |
|----------------------------------|---------------|---|
| Non-vested at December 31, 2021  | 27,720        | \$ 28.51  |
| Granted                          | 68,125        | 29.47   |
| Vested                           | (15,055)      | 30.64   |
| Forfeited                        | (5,586)       | 28.92   |
| Non-vested at September 30, 2022 | <u>75,204</u> | <u>\$ 28.92</u>   |

For the three months ended September 30, 2022 and 2021, stock-based compensation expense for restricted stock was \$192,491 and \$117,739, respectively. For the nine months ended September 30, 2022 and 2021, stock-based compensation expense for restricted stock was \$548,882 and \$320,749, respectively.

#### **Note 9: Income Taxes**

During the three months ended September 30, 2022 and 2021, the Company recorded income tax benefit of \$15,876 and \$614,356, respectively. During the nine months ended September 30, 2022 and 2021, the Company recorded income tax expense (benefit) of \$106,527 and \$(1,644,496), respectively. The Company's effective tax rates differ from the federal statutory tax rate due to permanent differences and state taxes. The negative effective tax rate for the three months ended September 30, 2022 was mostly driven by excess tax benefits from exercise of stock options and discrete items for the quarter. The negative effective tax rates for the three and nine months ended September 30, 2021 were primarily driven by excess tax benefits from exercise of stock options.

#### **Note 10: Commitments and Contingencies**

##### *Leases*

The table below summarizes the components of lease expense and income statement location for the three and nine months ended September 30, 2022 and 2021:

|                               | <b>Line Item in the<br/>Company's Condensed Consolidated<br/>Income Statements</b> | <b>Three Months Ended<br/>September 30, 2022</b> | <b>Three Months Ended<br/>September 30, 2021</b> | <b>Nine Months Ended<br/>September 30, 2022</b> | <b>Nine Months Ended<br/>September 30, 2021</b> |
|-------------------------------|--|--|--|---|---|
| <b>Finance lease costs:</b>   |  |  |  |   |   |
| Amortization of assets        | Depreciation and amortization  | \$ 7,570   | \$ 21,797  | \$ 48,001                                       | \$ 63,506                                       |
| Interest on lease liabilities | Other expense, net   | <u>1,015</u>                                     | <u>2,132</u>                                     | <u>3,564</u>                                    | <u>7,225</u>                                    |
| Total finance lease costs     |  | 8,585  | 23,929   | 51,565  | 70,731  |
| Operating lease costs         | General and administrative expenses  | 1,426,010  | \$ 1,201,547                                     | 4,138,801                                       | \$ 3,221,145                                    |
| Total lease costs             |  | <u>\$ 1,434,595</u>                              | <u>\$ 1,225,476</u>                              | <u>\$ 4,190,366</u>                             | <u>\$ 3,291,876</u>                             |

Supplemental information and balance sheet location related to leases (excluding amounts related to leases classified as held for sale) is as follows:

|  | September 30, 2022 | December 31, 2021 |
|--|--------------------|-------------------|
| <b>Operating Leases:</b>                                 |                    |                   |
| Operating lease right-of-use asset                       | \$19,046,081       | \$18,425,914      |
| Operating lease liability - current portion              | \$4,969,470        | \$4,613,843       |
| Operating lease liability - net of current portion       | 17,427,096         | 16,872,093        |
| Total operating lease liability                          | \$22,396,566       | \$21,485,936      |
| <b>Finance Leases:</b>                                   |                    |                   |
| Property and equipment, at cost                          | \$151,396          | \$267,252         |
| Less accumulated amortization                            | (80,083)           | (147,937)         |
| Property and equipment, net                              | \$71,313           | \$119,315         |
| Finance lease liability - current portion                | 24,175             | 49,855            |
| Finance lease liability - net of current portion         | 69,713             | 87,939            |
| Total finance lease liabilities                          | \$93,888           | \$137,794         |
| <b>Weighted average remaining lease term (in years):</b> |                    |                   |
| Operating leases   | 5.4                | 5.4               |
| Finance lease  | 3.6                | 3.6               |
| <b>Weighted average discount rate:</b>                   |                    |                   |
| Operating leases   | 4.5 %              | 4.6 %             |
| Finance leases   | 4.3 %              | 4.8 %             |

Supplemental cash flow information related to leases is as follows:

|  | Nine Months Ended<br>September 30, 2022 | Nine Months Ended<br>September 30, 2021 |
|--|---|---|
| Cash paid for amounts included in measurement of liabilities:                |   |   |
| Operating cash flows from operating leases                                   | \$ 4,309,229                            | \$ 3,069,797                            |
| Operating cash flows from finance leases                                     | 3,564                                   | 7,225                                   |
| Financing cash flows from finance leases                                     | 43,907                                  | 59,285                                  |
| Non-cash transactions: ROU assets obtained in exchange for lease liabilities |   |   |
| Operating lease  | \$ 4,402,229                            | \$ 6,232,875                            |
| Finance lease  | —                                       | 15,140                                  |

Maturities of lease liabilities as of September 30, 2022 were as follows:

|                            | <b>Operating Leases</b> | <b>Finance Lease</b> |
|----------------------------|-------------------------|----------------------|
| 2022 (remainder)           | \$ 1,520,692            | \$ 6,900             |
| 2023                       | 5,661,042               | 27,600               |
| 2024                       | 5,051,926               | 27,600               |
| 2025                       | 4,589,077               | 27,600               |
| 2026                       | 2,768,973               | 11,500               |
| Thereafter                 | 5,537,408               | —                    |
| Total lease payments       | \$ 25,129,118           | \$ 101,200           |
| Less: Imputed interest     | (2,732,552)             | (7,312)              |
| Total lease obligations    | 22,396,566              | 93,888               |
| Less: Current obligations  | (4,969,470)             | (24,175)             |
| Long-term lease obligation | \$ 17,427,096           | \$ 69,713            |

During the second quarter of 2022, the Company entered into various operating leases that have not yet commenced for spaces to be used by the Company's new corporate clinics. These leases are expected to result in additional ROU assets and liabilities of approximately \$1.5 million. These leases are expected to commence during the last quarter of 2022 and the first quarter of 2023, with lease terms of five to ten years.

#### ***Guarantees in Connection with the Sale of the Divested Business***

In connection with the sale of a corporate managed clinic, the Company guaranteed a future operating lease commitment assumed by the buyer. The Company is obligated to perform under the guarantee if the buyer fails to perform under the lease agreement at any time during the remainder of the lease agreement, which expires on May 31, 2027. As of September 30, 2022, the undiscounted maximum potential future payments under the lease guarantee were \$247,296. During the nine months ended September 30, 2022, the buyer had performed under the lease agreement. The Company has not recorded a liability with respect to the guarantee obligation as of September 30, 2022, as the Company concluded that payment under the lease guarantee was not probable.

#### ***Litigation***

In the normal course of business, the Company is party to litigation and claims from time to time. The Company maintains insurance to cover certain litigation and claims.

#### **Note 11: Segment Reporting**

An operating segment is defined as a component of an enterprise for which discrete financial information is available and is reviewed regularly by the Chief Operating Decision Maker ("CODM") to evaluate performance and make operating decisions. The Company has identified its CODM as the Chief Executive Officer.

The Company has two operating business segments and one non-operating business segment. The Corporate Clinics segment is composed of the operating activities of the company-owned or managed clinics. As of September 30, 2022, the Company operated or managed 115 clinics under this segment. The Franchise Operations segment is composed of the operating activities of the franchise business unit. As of September 30, 2022, the franchise system consisted of 690 clinics in operation. Corporate is a non-operating segment that develops and implements strategic initiatives and supports the Company's two operating business segments by centralizing key administrative functions such as finance and treasury, information technology, insurance and risk management, legal and human resources. Corporate also provides the necessary administrative functions to support the Company as a publicly-traded company. A portion of the expenses incurred by Corporate are allocated to the operating segments.

The tables below present financial information for the Company's two operating business segments.

|   | Three Months Ended<br>September 30, |                      | Nine Months Ended<br>September 30, |                      |
|---|-------------------------------------|----------------------|------------------------------------|----------------------|
|   | 2022                                | 2021                 | 2022                               | 2021                 |
| <b>Revenues:</b>  |                                     |                      |                                    |                      |
| Corporate clinics   | \$ 15,836,327                       | \$ 11,634,009        | \$ 42,936,298                      | \$ 32,537,942        |
| Franchise operations  | 10,766,673                          | 9,357,612            | 31,162,558                         | 26,220,441           |
| Total revenues  | <u>\$ 26,603,000</u>                | <u>\$ 20,991,621</u> | <u>\$ 74,098,856</u>               | <u>\$ 58,758,383</u> |
| <b>Depreciation and amortization:</b>   |                                     |                      |                                    |                      |
| Corporate clinics   | 1,736,757                           | 1,538,251            | 4,543,253                          | 3,879,786            |
| Franchise operations  | 189,426                             | 165,475              | 549,161                            | 166,159              |
| Corporate administration  | 85,585                              | (41,471)             | 249,006                            | 229,195              |
| Total depreciation and amortization   | <u>\$ 2,011,768</u>                 | <u>\$ 1,662,255</u>  | <u>\$ 5,341,420</u>                | <u>\$ 4,275,140</u>  |
| <b>Segment operating income (loss):</b>   |                                     |                      |                                    |                      |
| Corporate clinics   | \$ (291,866)                        | \$ 1,241,081         | \$ (417,313)                       | \$ 4,415,793         |
| Franchise operations  | 5,195,558                           | 4,156,829            | 13,803,845                         | 11,887,071           |
| Total segment operating income  | <u>\$ 4,903,692</u>                 | <u>\$ 5,397,910</u>  | <u>\$ 13,386,532</u>               | <u>\$ 16,302,864</u> |
| <b>Reconciliation of total segment operating income to consolidated earnings before income taxes:</b> |                                     |                      |                                    |                      |
| Total segment operating income  | \$ 4,903,692                        | \$ 5,397,910         | \$ 13,386,532                      | \$ 16,302,864        |
| Unallocated corporate   | (4,403,220)                         | (4,059,032)          | (12,589,279)                       | (10,957,559)         |
| Consolidated income from operations   | 500,472                             | 1,338,878            | 797,253                            | 5,345,305            |
| Other expense, net  | (25,235)                            | (16,139)             | (60,668)                           | (54,050)             |
| Income before income tax benefit  | <u>\$ 475,237</u>                   | <u>\$ 1,322,739</u>  | <u>\$ 736,585</u>                  | <u>\$ 5,291,255</u>  |
| <b>Segment assets:</b>  |                                     |                      |                                    |                      |
| Corporate clinics   |                                     | \$ 52,689,649        | \$ 40,722,898                      |                      |
| Franchise operations  |                                     | 13,057,205           | 12,593,912                         |                      |
| Total segment assets  |                                     | <u>65,746,854</u>    | <u>53,316,810</u>                  |                      |
| Unallocated cash and cash equivalents   |                                     | 10,272,112           | 19,912,338                         |                      |
| Unallocated property and equipment  |                                     | 900,494              | 857,176                            |                      |
| Other unallocated assets  |                                     | 11,371,938           | 11,367,885                         |                      |
| Total assets  |                                     | <u>\$ 88,291,398</u> | <u>\$ 85,454,209</u>               |                      |

“Unallocated cash and cash equivalents and restricted cash” relates primarily to corporate cash and cash equivalents and restricted cash (see Note 1), “unallocated property and equipment” relates primarily to corporate fixed assets, and “other unallocated assets” relates primarily to deposits, prepaid and other assets.

## Note 12: Other Comments

### COVID-19 Update

As a provider of an essential healthcare service, the Company has substantially maintained its operations, without significant disruption to serve its patients and franchisees, demonstrating top-line growth while managing through the effect of the COVID-19 pandemic to-date. Throughout the pandemic, the Company has generally maintained its workforce and operational

capacity, as well as investments in brand building. The effects of COVID-19 continue to evolve, and the Company is unable to accurately predict the future potential impacts of the pandemic on its business and operations due to uncertainties including, but not limited to, recurrence of the disease, actions taken by governmental authorities in response to the evolving pandemic, any ongoing effects on patient behavior and spending patterns or other direct and indirect impacts of the pandemic such as supply chain disruptions. Until the COVID-19 pandemic has been fully resolved as a public health crisis, it retains the potential to cause further and more severe disruption of global and national economies. The Company will continue to actively monitor the situation and may take further actions that alter its business operations as may be required by federal, state, or local authorities or that it determines are in the best interests of its employees and patients.

### **Note 13: Subsequent Events**

On October 12, 2022, the Company entered into an agreement under which the Company repurchased the right to develop franchises in various counties in the Philadelphia area. The total consideration for the transaction was \$225,000. The Company carried a deferred revenue balance associated with this transaction of \$73,757, representing the unrecognized fee collected upon the execution of the regional developer agreement. The Company accounted for the termination of development rights associated with unsold or undeveloped franchises as a cancellation, and the associated deferred revenue was netted against the aggregate purchase price. The Company recognized the net amount of \$151,243 as reacquired development rights on October 12, 2022, which is amortized over the remaining original contract period of approximately 4.2 years.

On October 13, 2022, the Company entered into an Asset and Franchise Purchase Agreement under which the Company repurchased from the seller an operating franchise in North Carolina. The Company operates the franchise as a company-managed clinic. The total purchase price for the transaction was \$772,000, less \$5,108 of net deferred revenue, resulting in total purchase consideration of \$766,892.

On October 24, 2022, the Company entered into an Asset and Franchise Purchase Agreement under which the Company repurchased from the seller an operating franchise in North Carolina. The Company operates the franchise as a company-managed clinic. The total purchase price for the transaction was \$1,400,000, less \$9,262 of net deferred revenue, resulting in total purchase consideration of \$1,390,738.

### **Employee Retention Credit**

In October 2022, the Company filed an application with the Internal Revenue Service for an Employee Retention Credit in an amount of approximately \$4.7 million. The Employee Retention Credit, originally included in the CARES Act in 2020 and subsequently modified by Congress, is a refundable tax credit against certain employment taxes equal to 50-70% of the qualified wages an eligible employer pays to its employees. The Company's application was filed with respect to the modification of operations and partial suspension of business operations due to a governmental order and the related wages paid between the period of January 1, 2021 and June 30, 2021. There is no assurance that the Company will qualify for this credit or when, or in what amount, the application will be approved.

## **ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS**

*The following discussion and analysis of our financial condition and results of operations should be read in conjunction with our unaudited condensed consolidated financial statements and related notes included in this Quarterly Report on Form 10-Q and the audited consolidated financial statements and notes thereto as of and for the year ended December 31, 2021 and the related Management's Discussion and Analysis of Financial Condition and Results of Operations, both of which are contained in our Annual Report on Form 10-K for the year ended December 2021.*

### **Forward-Looking Statements**

*This Quarterly Report on Form 10-Q, especially in this Management's Discussion and Analysis or MD&A, contains forward-looking statements and information within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended, ("the Exchange Act"), which are subject to the "safe harbor" created by those sections. These forward-looking statements include, but are not limited to, statements concerning our strategy, future operations, future financial position, future revenues, projected costs, prospects and plans and objectives of management; and accounting estimates and the impact of new or recently issued accounting pronouncements. The words "anticipates," "believes," "estimates," "expects," "intends," "may," "plans," "projects," "will," "should," "could," "predicts," "potential,"*

“continue,” “would” and similar expressions are intended to identify forward-looking statements, although not all forward-looking statements contain these identifying words. We may not actually achieve the plans, intentions or expectations disclosed in our forward-looking statements and you should not place undue reliance on our forward-looking statements. Actual results or events could differ materially from the plans, intentions and expectations disclosed in the forward-looking statements that we make. The forward-looking statements are applicable only as of the date on which they are made, and we do not assume any obligation to update any forward-looking statements. All forward-looking statements in this Form 10-Q are made based on our current expectations, forecasts, estimates and assumptions, and involve risks, uncertainties and other factors that could cause results or events to differ materially from those expressed in the forward-looking statements. In evaluating these statements, you should specifically consider various factors, uncertainties and risks that could affect our future results or operations as described from time to time in our SEC reports, including those risks outlined under “Risk Factors” which are contained in Part I, Item 1A of our Form 10-K for the year ended December 31, 2021 and in Part II, Item 1A of this Form 10-Q. These factors, uncertainties and risks may cause our actual results to differ materially from any forward-looking statement set forth in this Form 10-Q. You should carefully consider these risks and uncertainties and other information contained in the reports we file with or furnish to the SEC before making any investment decision with respect to our securities. All forward-looking statements attributable to us or persons acting on our behalf are expressly qualified in their entirety by this cautionary statement. Some of the important factors contained in Part I, Item 1A of our Form 10-K for the year ended December 31, 2021 and in Part II, Item 1A of this Form 10-Q that could cause our actual results to differ materially from those projected in any forward-looking statements include, but are not limited to, the following:

- major public health concerns, including the outbreak of epidemic or pandemic contagious disease, may adversely affect revenue at our clinics and disrupt financial markets, adversely affecting our stock price;
- the impact of the COVID-19 pandemic on the economy and our operations, including the measures taken by governmental authorities to address it, may precipitate or exacerbate other risks and/or uncertainties;
- inflation, exacerbated by COVID-19 and the current war in Ukraine (the “Ukraine War”), has led to increased labor costs and interest rates and may lead to reduced discretionary spending, all of which may negatively impact our business;
- we may not be able to successfully implement our growth strategy if we or our franchisees are unable to locate and secure appropriate sites for clinic locations, obtain favorable lease terms, and attract patients to our clinics;
- we have limited experience operating company-owned or managed clinics in those geographic areas where we currently have few or no clinics, and we may not be able to duplicate the success of some of our franchisees;
- we may not be able to acquire operating clinics from existing franchisees or develop company-owned or managed clinics on attractive terms;
- we may not be able to identify, recruit and train enough qualified chiropractors and other personnel to staff our clinics, particularly in light of the current nationwide labor shortage, which might limit our ability to implement our growth strategy;
- short-selling strategies and negative opinions posted on the internet may drive down the market price of our common stock and could result in class action lawsuits;
- we may fail to remediate the current or future material weaknesses in our internal controls over financial reporting or may otherwise be unable to maintain an effective system of internal control over financial reporting, which might negatively impact our ability to accurately report our financial results, prevent fraud, or maintain investor confidence;
- we may fail to successfully design and maintain our proprietary and third-party management information systems or implement new systems;
- we may fail to properly maintain the integrity of our data or to strategically implement, upgrade or consolidate existing information systems;
- franchised clinic acquisitions that we make could disrupt our business and harm our financial condition if we cannot continue their operational success or successfully integrate them;

- *we may not be able to continue to sell franchises to qualified franchisees, and our franchisees may not succeed in developing profitable territories and clinics;*
- *new clinics may not reach the point of profitability, and we may not be able to maintain or improve revenues and franchise fees from existing franchised clinics;*
- *the chiropractic industry is highly competitive, with many well-established independent competitors, which could prevent us from increasing our market share or result in reduction in our market share;*
- *state administrative actions and rulings regarding the corporate practice of chiropractic and federal and state laws and regulations regarding joint employer responsibility may jeopardize our business model;*
- *negative publicity or damage to our reputation, which could arise from concerns expressed by opponents of chiropractic and by chiropractors operating under traditional service models, could adversely impact our operations and financial position;*
- *our IT security systems may be breached, and we may face civil liability and public perception of our security measures could be diminished, either of which would negatively affect our ability to attract and retain patients; and*
- *legislation, regulations, as well as new medical procedures and techniques, could reduce or eliminate our competitive advantages.*

## **Overview**

Our principal business is to develop, own, operate, support and manage chiropractic clinics through direct ownership, management arrangements, franchising and regional developers throughout the United States.

We seek to be the leading provider of chiropractic care in the markets we serve and to become the most recognized brand in our industry through the rapid and focused expansion of chiropractic clinics in key markets throughout North America and potentially abroad.

*Key Performance Measures.* We receive monthly performance reports from our system and our clinics which include key performance indicators per clinic including gross sales, comparable same-store sales growth, or “Comp Sales,” number of new patients, conversion percentage, and membership attrition. In addition, we review monthly reporting related to system-wide sales, clinic openings, clinic license sales, adjusted EBITDA, and various earnings metrics in the aggregate and per clinic. We believe these indicators provide us with useful data with which to measure our performance and to measure our franchisees’ and clinics’ performance. Comp Sales include the sales from both company-owned or managed clinics and franchised clinics that in each case have been open at least 13 full months and exclude any clinics that have closed. System-wide sales include sales at all clinics, whether operated by us or by franchisees. While franchised sales are not recorded as revenues by us, management believes the information is important in understanding the overall brand’s financial performance, because these sales are the basis on which we calculate and record royalty fees and are indicative of the financial health of the franchisee base. Adjusted EBITDA consists of net income before interest, income taxes, depreciation and amortization, acquisition related expenses, stock-based compensation expense, bargain purchase gain, and (gain) loss on disposition or impairment. There was no bargain purchase gain for the three and nine months ended September 30, 2022 and 2021.

*Key Clinic Development Trends.* As of September 30, 2022, we and our franchisees operated or managed 805 clinics, of which 690 were operated or managed by franchisees and 115 were operated as company-owned or managed clinics. Of the 115 company-owned or managed clinics, 54 were constructed and developed by us, and 61 were acquired from franchisees.

Our current strategy is to grow through the sale and development of additional franchises, build upon our regional developer strategy, and continue to expand our corporate clinic portfolio within clustered locations. The number of franchise licenses sold for the year ended December 31, 2021 was 156, compared with 121 and 126 licenses for the years ended December 31, 2020 and 2019, respectively. We ended the first nine months of 2022 with 19 regional developers who were responsible for 62% of the 58 licenses sold during the period. This strong result reflects the power of the regional developer program to accelerate the number of clinics sold, and eventually opened, across the country.

In addition, we believe that we can accelerate the development of, and revenue generation from, company-owned or managed clinics through the accelerated development of greenfield units and the further selective acquisition of existing franchised clinics. We will seek to acquire existing franchised clinics that meet our criteria for demographics, site attractiveness, proximity to other clinics and additional suitability factors. During the quarter ended September 30, 2022, we opened five greenfield clinics, and as of September 30, 2022, we executed 8 leases for future greenfield clinic locations for further greenfield expansion.

We believe that The Joint has a sound concept, which was further validated through its resiliency during the pandemic and will benefit from the fundamental changes taking place in the manner in which Americans access chiropractic care and their growing interest in seeking effective, affordable natural solutions for general wellness. These trends join with the preference we have seen among chiropractic doctors to reject the insurance-based model to produce a combination that benefits the consumer and the service provider alike. We believe that these forces create an important opportunity to accelerate the growth of our network.

#### **Recent Events and COVID-19 Update**

Recent events that may impact our business include unfavorable global economic or political conditions, such as the ongoing COVID-19 pandemic, the Ukraine War, and inflation and other cost increases. We anticipate that the remainder of 2022 will continue to be a volatile macroeconomic environment. As of the date of this Quarterly Report, we have not experienced a significant negative impact on our revenues and profitability due to the direct impact of the COVID-19 pandemic. However, there still remains uncertainty around the pandemic, its effect on labor or other macroeconomic factors, the severity and duration of the pandemic, the continued availability and effectiveness of vaccines and actions taken by government authorities, including restrictions, laws or regulations, and other third parties in response to the pandemic.

The primary inflationary factor affecting our operations is labor costs. In the fourth quarter of 2021 and the first nine months of 2022, company-owned or managed clinics were negatively impacted by wage increases, which increased our general and administrative expenses. Further, should we fail to continue to increase our wages competitively in response to increasing wage rates, the quality of our workforce could decline, causing our patient service to suffer. We expect elevated levels of cost inflation to persist for the remainder of 2022. While we anticipate that these headwinds will be partially mitigated by pricing actions taken in response to inflation, there can be no assurance that we will be able to continue to do so in the future. A continued increase in labor costs could have an adverse effect on our operating costs, financial condition and results of operations.

Also, the Ukraine War and the sanctions imposed on Russia in response to this conflict have increased global economic and political uncertainty. In addition, the increase in interest rates and the expectation that interest rates will continue to rise may adversely affect patients' financial conditions, resulting in reduced spending on our services. While the impact of these factors continues to remain uncertain, we will continue to evaluate the extent to which these factors will impact our business, financial condition, or results of operations. These and other uncertainties with respect to these recent events could result in changes to our current expectations.

## Other Significant Events and/or Recent Developments

For the three months ended September 30, 2022, compared to the prior year period:

- Comp Sales of clinics that have been open for at least 13 full months increased 6%.
- Comp Sales for mature clinics open 48 months or more increased 2%.
- System-wide sales for all clinics open for any amount of time grew 18%.

On October 24, 2022, we entered into an Asset and Franchise Purchase Agreement under which we repurchased from the seller an operating franchise in North Carolina. We operate the franchise as a company-managed clinic. The total purchase price for the transaction was \$1,400,000, less \$9,262 of net deferred revenue, resulting in total purchase consideration of \$1,390,738.

On October 12, 2022, we entered into an agreement under which we repurchased the right to develop franchises in various counties in the Philadelphia area. The total consideration for the transaction was \$225,000. We carried a deferred revenue balance associated with this transaction of \$73,757, representing the unrecognized fee collected upon the execution of the regional developer agreement. We accounted for the termination of development rights associated with unsold or undeveloped franchises as a cancellation, and the associated deferred revenue was netted against the aggregate purchase price. We recognized the net amount of \$151,243 as reacquired development rights on October 12, 2022, which is amortized over the remaining original contract period of approximately 4.2 years.

On October 13, 2022, we entered into an Asset and Franchise Purchase Agreement under which we repurchased from the seller one operating franchise in North Carolina. We operate the franchise as a company-managed clinic. The total purchase price for the transaction was \$772,000, less \$5,108 of net deferred revenue, resulting in total purchase consideration of \$766,892.

On July 29, 2022, we entered into an Asset and Franchise Purchase Agreements under which we repurchased from the sellers three operating franchises in North Carolina. We operate the franchises as company-managed clinics. The total purchase price for the transaction was \$1,317,312, less \$31,647 of net deferred revenue, resulting in total purchase consideration of \$1,285,665. Based on the terms of the purchase agreement, the acquisition has been treated as an asset purchase.

On July 5, 2022, we entered into an Asset and Franchise Purchase Agreement under which we repurchased from the seller an operating franchise in Arizona. We operate the franchise as a company-owned clinic. The total purchase price for the transaction was \$1,205,667, less \$13,241 of net deferred revenue, resulting in total purchase consideration of \$1,192,426. Based on the terms of the purchase agreement, the acquisition has been treated as a business combination under U.S. GAAP using the acquisition method of accounting, which requires that assets acquired and liabilities assumed be recorded at the date of acquisition at their respective fair values. Any excess of the purchase price over the estimated fair values of the net assets acquired will be recorded as goodwill.

On May 19, 2022, we entered into an Asset and Franchise Purchase Agreement under which we repurchased from the seller four operating franchises in Arizona. We operate the franchises as company-owned clinics. The total purchase price for the transaction was \$5,761,256, less \$70,484 of net deferred revenue, resulting in total purchase consideration of \$5,690,772. Based on the terms of the purchase agreement, the acquisition has been treated as a business combination.

On April 1, 2022, we entered into an agreement under which we repurchased the right to develop franchises in various counties in California. The total consideration for the transaction was \$2,400,000. We carried a deferred revenue balance associated with this transaction of \$357,721, representing the unrecognized fee collected upon the execution of the regional developer agreement. We accounted for the termination of development rights associated with unsold or undeveloped franchises as a cancellation, and the associated deferred revenue was netted against the aggregate purchase price. We recognized the net amount of \$2,042,279 as reacquired development rights on April 1, 2022, which is amortized over the remaining original contract period of approximately 5.3 years.

On March 18, 2022, we entered into an agreement under which we repurchased the right to develop franchises in various counties in New Jersey. The total consideration for the transaction was \$250,000. We carried a deferred revenue balance associated with this transaction of \$95,197, representing the unrecognized fee collected upon the execution of the regional developer agreement. We accounted for the termination of development rights associated with unsold or undeveloped franchises as a cancellation, and the associated deferred revenue was netted against the aggregate purchase price. We recognized the net amount of \$154,803 as reacquired development rights on March 18, 2022, which is amortized over the remaining original contract period of approximately 5.5 years.

On February 28, 2022, we entered into an amendment to our Credit Facilities (as amended, the “2022 Credit Facility”) with the Lender. Under the 2022 Credit Facility, the Revolver increased to \$20,000,000 (from \$2,000,000), the portion of the Revolver available for letters of credit increased to \$5,000,000 (from \$1,000,000), the uncommitted additional amount increased to \$30,000,000 (from \$2,500,000) and the developmental line of credit of \$5,500,000 was terminated. The Revolver will be used for working capital needs, general corporate purposes and for acquisitions, development and capital improvement uses.

For the three months ended September 30, 2022, we constructed and developed five new corporate clinics.

**2022 Full Year Outlook**

- We now expect our revenues to be between \$100 million and \$102 million, compared to \$80.9 million in 2021.
- We now expect our adjusted EBITDA to be between \$11.5 million and \$12.5 million, compared to \$12.6 million in 2021.
- We expect franchised clinic openings to be between 110 and 130, compared to 110 in 2021.
- We expect Company-owned or managed clinics, through a combination of both greenfields and buybacks, to increase by between 30 and 40, compared to 32 in 2021.

We believe we are well positioned to continue our rapid clinic expansion due to, among other things, our resilient business model, planned new clinic openings and expansion of company-owned or managed clinics. However, the long-term impact of COVID-19, increased global economic uncertainty, and the increase in interest rates and the expectation that interest rates will continue to rise, may adversely affect patients' financial conditions, resulting in reduced spending on our services. Rising interest rates would also make it more expensive for a potential franchisee to finance a transaction. These and other uncertainties with respect to these recent events could result in changes to our current expectations.

**Factors Affecting Our Performance**

Our operating results may fluctuate significantly as a result of a variety of factors, including the timing of new clinic sales, openings, closures, markets in which they are contained and related expenses, general economic conditions, cost inflation, labor shortages, consumer confidence in the economy, consumer preferences, competitive factors, and disease epidemics and other health-related concerns, such as the current COVID-19 outbreak.

**Significant Accounting Policies and Estimates**

There were no changes in our significant accounting policies and estimates during the nine months ended September 30, 2022 from those set forth in "Significant Accounting Policies and Estimates" in our Annual Report on Form 10-K for the year ended December 31, 2021.

**Results of Operations**

The following discussion and analysis of our financial results encompasses our consolidated results and results of our two business segments: Corporate Clinics and Franchise Operations.

**Total Revenues - three months ended September 30, 2022 compared with three months ended September 30, 2021**

Components of revenues were as follows:

|  | <b>Three Months Ended<br/>September 30,</b> |                      | <b>Change from<br/>Prior Year</b> | <b>Percent Change<br/>from Prior Year</b> |
|--|---|----------------------|-----------------------------------|---|
|  | <b>2022</b>                                 | <b>2021</b>          |                                   |   |
| Revenues:                                      |   |                      |                                   |   |
| Revenues from company-owned or managed clinics | \$ 15,836,327                               | \$ 11,634,009        | \$ 4,202,318                      | 36.1                                      |
| Royalty fees                                   | 6,604,653                                   | 5,714,637            | \$ 890,016                        | 15.6                                      |
| Franchise fees                                 | 642,405                                     | 648,598              | \$ (6,193)                        | (1.0)                                     |
| Advertising fund revenue                       | 1,881,367                                   | 1,627,693            | \$ 253,674                        | 15.6                                      |
| IT related income and software fees            | 1,109,753                                   | 840,969              | \$ 268,784                        | 32.0                                      |
| Regional developer fees                        | 153,181                                     | 209,651              | \$ (56,470)                       | (26.9)                                    |
| Other revenues                                 | 375,314                                     | 316,064              | \$ 59,250                         | 18.7                                      |
| Total revenues                                 | <u>\$ 26,603,000</u>                        | <u>\$ 20,991,621</u> | <u>\$ 5,611,379</u>               | <u>26.7</u>                               |

*Consolidated Results*

Total revenues increased by \$5.6 million, primarily due to the continued expansion and revenue growth of our franchise base and the continued revenue growth and expansion of our company-owned or managed clinics portfolio.

*Corporate Clinics*

Revenues from company-owned or managed clinics increased, primarily due to improved same-store sales growth, as well as due to the expansion of our company-owned or managed clinics portfolio. As of September 30, 2022 and 2021, there were 115 and 83 company-owned or managed clinics in operation, respectively.

*Franchise Operations*

- Royalty fees and advertising fund revenue increased due to an increase in the number of franchised clinics in operation during the current period, along with continued sales growth in existing franchised clinics. As of September 30, 2022 and 2021, there were 690 and 583 franchised clinics in operation, respectively.
- Franchise fees revenue was relatively flat as the impact of an increase in executed franchise agreements was more than offset by the impact of accelerated revenue recognition resulting from the terminated franchise license agreements in the prior year period. There were no such comparable events during the third quarter of 2022 .
- Software fees revenue increased due to an increase in our franchised clinic base and the related revenue recognition over the term of the franchise agreement as described above.
- Regional developer fees revenue decreased due to the impact of repurchased regional developer rights during the first half of 2022.
- Other revenues primarily consisted of merchant income associated with credit card transactions.

**Total Revenues - nine months ended September 30, 2022 compared with nine months ended September 30, 2021**

Components of revenues were as follows:

|  | Nine Months Ended<br>September 30, |                      | Change from<br>Prior Year | Percent Change<br>from Prior Year |
|--|------------------------------------|----------------------|---------------------------|-----------------------------------|
|  | 2022                               | 2021                 |                           |                                   |
| Revenues:                                      |                                    |                      |                           |                                   |
| Revenues from company-owned or managed clinics | \$ 42,936,298                      | \$ 32,537,942        | \$ 10,398,356             | 32.0                              |
| Royalty fees                                   | 19,024,799                         | 15,816,500           | \$ 3,208,299              | 20.3                              |
| Franchise fees                                 | 1,970,256                          | 1,967,680            | \$ 2,576                  | 0.1                               |
| Advertising fund revenue                       | 5,417,840                          | 4,521,342            | \$ 896,498                | 19.8                              |
| IT related income and software fees            | 3,166,732                          | 2,387,543            | \$ 779,189                | 32.6                              |
| Regional developer fees                        | 524,923                            | 642,041              | \$ (117,118)              | (18.2)                            |
| Other revenues                                 | 1,058,008                          | 885,335              | \$ 172,673                | 19.5                              |
| Total revenues                                 | <u>\$ 74,098,856</u>               | <u>\$ 58,758,383</u> | <u>\$ 15,340,473</u>      | 26.1                              |

*Consolidated Results*

Total revenues increased by \$15.3 million, primarily due to the continued expansion and revenue growth of our franchise base and of our company-owned or managed clinics portfolio.

*Corporate Clinics*

Revenues from company-owned or managed clinics increased, primarily due to improved same-store sales growth, as well as due to the expansion of our company-owned or managed clinics portfolio. As of September 30, 2022 and 2021, there were 115 and 83 company-owned or managed clinics in operation, respectively.

#### *Franchise Operations*

- Royalty fees and advertising fund revenue increased due to an increase in the number of franchised clinics in operation during the current period, along with continued sales growth in existing franchised clinics. As of September 30, 2022 and 2021, there were 690 and 583 franchised clinics in operation, respectively.
- Franchise fees were relatively flat over the prior year period as the impact of the increase in executed franchise agreements was partially offset by the impact of greater accelerated revenue recognition resulting from the terminated franchise license agreements in the prior year period compared to the current period.
- Software fees revenue increased due to an increase in our franchised clinic base and the related revenue recognition over the term of the franchise agreement as described above.
- Regional developer fees revenue decreased due to the impact of repurchased regional developer rights during the first and second quarters of 2022.
- Other revenues primarily consisted of merchant income associated with credit card transactions.

| <b>Cost of Revenues</b>          | <b>2022</b> | <b>2021</b> | <b>Change from<br/>Prior Year</b> | <b>Percent Change<br/>from Prior Year</b> |
|----------------------------------|-------------|-------------|-----------------------------------|---|
| Three Months Ended September 30, | 2,490,276   | 2,300,122   | \$ 190,154                        | 8.3 %                                     |
| Nine Months Ended September 30,  | 7,230,092   | 6,103,976   | \$ 1,126,116                      | 18.4 %                                    |

For the three months ended September 30, 2022, as compared with the three months ended September 30, 2021, the total cost of revenues increased, primarily due to an increase in regional developer royalties and sales commissions of \$0.2 million. For the nine months ended September 30, 2022, as compared with the nine months ended September 30, 2021, the total cost of revenues increased, primarily due to an increase in regional developer royalties and sales commissions of \$0.8 million and an increase in website hosting costs of \$0.2 million.

#### *Selling and Marketing Expenses*

| <b>Selling and Marketing Expenses</b> | <b>2022</b> | <b>2021</b> | <b>Change from<br/>Prior Year</b> | <b>Percent Change<br/>from Prior Year</b> |
|---------------------------------------|-------------|-------------|-----------------------------------|---|
| Three Months Ended September 30,      | 3,539,287   | 2,881,575   | \$ 657,712                        | 22.8 %                                    |
| Nine Months Ended September 30,       | 10,666,500  | 8,503,617   | \$ 2,162,883                      | 25.4 %                                    |

Selling and marketing expenses increased for the three and nine months ended September 30, 2022, as compared to the three and nine months ended September 30, 2021, driven by an increase in advertising fund expenditures from a larger franchise base and an increase in local marketing expenditures by the company-owned or managed clinics.

#### *Depreciation and Amortization Expenses*

| <b>Depreciation and Amortization Expenses</b> | <b>2022</b> | <b>2021</b> | <b>Change from<br/>Prior Year</b> | <b>Percent Change<br/>from Prior Year</b> |
|---|-------------|-------------|-----------------------------------|---|
| Three Months Ended September 30,              | 2,011,768   | 1,662,255   | \$ 349,513                        | 21.0 %                                    |
| Nine Months Ended September 30,               | 5,341,420   | 4,275,140   | \$ 1,066,280                      | 24.9 %                                    |

Depreciation and amortization expenses increased for the three months ended September 30, 2022, as compared to the three months ended September 30, 2021, primarily due to the depreciation expenses associated with the expansion of our company-owned or managed clinics portfolio in 2021 and 2022. Depreciation and amortization expenses increased for the nine months ended September 30, 2022, as compared to the nine months ended September 30, 2021, primarily due to depreciation expenses associated with the expansion of our company-owned or managed clinics portfolio in 2021 and 2022 and the new IT platform used by clinics for operations and for the management of operations, which went live in July 2021.

#### *General and Administrative Expenses*

| <b>General and Administrative Expenses</b> | <b>2022</b> | <b>2021</b> | <b>Change from Prior Year</b> | <b>Percent Change from Prior Year</b> |
|--|-------------|-------------|-------------------------------|---------------------------------------|
| Three Months Ended September 30,           | 17,796,806  | 12,812,331  | \$ 4,984,475                  | 38.9 %                                |
| Nine Months Ended September 30,            | 49,703,451  | 34,513,378  | \$ 15,190,073                 | 44.0 %                                |

General and administrative expenses increased for the three months ended September 30, 2022, as compared to the three months ended September 30, 2021, primarily due to the increases in the following to support continued clinic count and revenue growth in both operating segments: (i) payroll and related expenses of \$3.7 million, (ii) general overhead and administrative expenses of \$1.0 million, and (iii) software and maintenance expense of \$0.2 million. General and administrative expenses increased for the nine months ended September 30, 2022, as compared to the nine months ended September 30, 2021, primarily due to the increases in the following to support continued clinic count and revenue growth in both operating segments: (i) payroll and related expenses of \$10.6 million, (ii) general overhead and administrative expenses of \$3.1 million, (iii) professional and advisory fees of \$1.0 million, and (iv) software and maintenance expense of \$0.5 million. As a percentage of revenue, general and administrative expenses during the nine months ended September 30, 2022 and 2021 were 67% and 61%, respectively, reflecting the impact of the greenfields that opened in 2022.

#### *Income from Operations - three months ended September 30, 2022 compared with three months ended September 30, 2021*

| <b>Three Months Ended September 30,</b> | <b>2022</b> | <b>2021</b> | <b>Change from Prior Year</b> | <b>Percent Change from Prior Year</b> |
|---|-------------|-------------|-------------------------------|---------------------------------------|
| Income from Operations                  | 500,472     | 1,338,878   | \$ (838,406)                  | (62.6)%                               |

#### *Consolidated Results*

Consolidated income from operations decreased by \$0.8 million for the three months ended September 30, 2022 compared with the three months ended September 30, 2021, primarily due to the increased expenses in the corporate clinics and unallocated corporate segments discussed below.

#### *Corporate Clinics*

Our corporate clinics segment had loss from operations of \$0.3 million for the three months ended September 30, 2022, a decrease of \$1.5 million compared to income from operations of \$1.2 million for the prior year period. The decrease was primarily due to:

- A \$5.7 million increase in operating expenses due to the increases in the following: (i) payroll-related expenses of \$4.1 million due to a higher head count to support the expansion of our corporate clinic portfolio and general wage increases to remain competitive in the current labor market, (ii) selling and marketing expenses of \$0.4 million driven by an increase in local marketing expenditures by the company-owned or managed clinics, (iii) depreciation expense associated with the expansion of our company-owned or managed clinics portfolio in 2021 and 2022 of \$0.2 million, (iv) general overhead and administrative expenses to support the expansion of our corporate clinic portfolio of \$0.7 million, and (v) impairment loss of \$0.3 million; partially offset by
- An increase in revenues of \$4.2 million from company-owned or managed clinics.

#### *Franchise Operations*

Our franchise operations segment had income from operations of \$5.2 million for the three months ended September 30, 2022, an increase of \$1.0 million, compared to income from operations of \$4.2 million for the prior year period. This increase was primarily due to:

- An increase of \$1.4 million in total revenues; partially offset by
- An increase of \$0.2 million in cost of revenues primarily due to an increase in regional developer royalties and an increase of \$0.2 million in operating expenses.

#### *Unallocated Corporate*

Unallocated corporate expenses for the three months ended September 30, 2022 increased by \$0.3 million compared to the prior year period, primarily due to the increase in general and administrative expenses of \$0.2 million and amortization expense of 0.1 million.

#### ***Income from Operations - nine months ended September 30, 2022 compared with nine months ended September 30, 2021***

| Nine Months Ended September 30, | 2022    | 2021      | Change from<br>Prior Year | Percent Change<br>from Prior Year |
|---------------------------------|---------|-----------|---------------------------|-----------------------------------|
| Income from Operations          | 797,253 | 5,345,305 | \$ (4,548,052)            | (85.1)%                           |

#### *Consolidated Results*

Consolidated income from operations decreased by \$4.5 million for the nine months ended September 30, 2022 compared with nine months ended September 30, 2021, primarily due to the increased expenses in the corporate clinics and unallocated corporate segments discussed below.

#### *Corporate Clinics*

Our corporate clinics segment had loss from operations of \$0.4 million for the nine months ended September 30, 2022, a decrease of \$4.8 million compared to income from operations of \$4.4 million for the prior year period. The decrease was primarily due to:

- A \$15.2 million increase in operating expenses due to the increases in the following: (i) payroll-related expenses of \$11.0 million due to a higher head count to support the expansion of our corporate clinic portfolio and general wage increases to remain competitive in the current labor market, (ii) depreciation expense associated with the expansion of our company-owned or managed clinics portfolio in 2021 and 2022 of \$0.7 million, (iii) selling and marketing expenses due to increased local marketing expenditures by the company-owned or managed clinics of \$0.8 million, (iv) general overhead and administrative expenses to support the expansion of our corporate clinic portfolio of \$2.4 million, and (v) impairment loss of \$0.3 million; partially offset by
- An increase in revenues of \$10.4 million from company-owned or managed clinics.

#### *Franchise Operations*

Our franchise operations segment had income from operations of \$13.8 million for the nine months ended September 30, 2022, an increase of \$1.9 million, compared to income from operations of \$11.9 million for the prior year period. This increase was primarily due to:

- An increase of \$4.9 million in total revenues; partially offset by
- An increase of \$1.1 million in cost of revenues, primarily due to an increase in regional developer royalties and website hosting costs and an increase of \$1.9 million in operating expenses, primarily due to an increase in: (i) selling and marketing expenses resulting from a larger franchise base of \$1.4 million, (ii) depreciation expense associated with the new IT platform of \$0.4 million, and (iii) payroll-related expenses of \$0.1 million.

#### *Unallocated Corporate*

Unallocated corporate expenses for the nine months ended September 30, 2022 increased by \$1.6 million compared to the prior year period, primarily due to the increases in professional and advisory fees of \$0.8 million and general overhead and administrative expenses of \$0.8 million.

### Non-GAAP Financial Measures

The table below reconciles net income to Adjusted EBITDA for the three and nine months ended September 30, 2022 and 2021.

|  | Three Months Ended September 30, |              | Nine Months Ended September 30, |               |
|--|----------------------------------|--------------|---------------------------------|---------------|
|  | 2022                             | 2021         | 2022                            | 2021          |
| <b>Non-GAAP Financial Data:</b>          |                                  |              |                                 |               |
| Net income                               | \$ 491,113                       | \$ 1,937,095 | \$ 630,058                      | \$ 6,935,751  |
| Net interest expense                     | 25,235                           | 16,139       | 60,668                          | 54,050        |
| Depreciation and amortization expense    | 2,011,768                        | 1,662,255    | 5,341,420                       | 4,275,140     |
| Tax (benefit) expense                    | (15,876)                         | (614,356)    | 106,527                         | (1,644,496)   |
| EBITDA                                   | 2,512,240                        | 3,001,133    | 6,138,673                       | 9,620,445     |
| Stock compensation expense               | 305,815                          | 296,850      | 969,562                         | 826,908       |
| Acquisition related expenses             | 46,712                           | 3,000        | 78,298                          | 48,346        |
| Loss (gain) on disposition or impairment | 264,391                          | (3,540)      | 360,140                         | 16,967        |
| Adjusted EBITDA                          | \$ 3,129,158                     | \$ 3,297,443 | \$ 7,546,673                    | \$ 10,512,666 |

Adjusted EBITDA consists of net income before interest, income taxes, depreciation and amortization, acquisition related expenses, stock-based compensation expense, bargain purchase gain, and (gain) loss on disposition or impairment. There was no bargain purchase gain for the three and nine months ended September 30, 2022 and 2021. We have provided Adjusted EBITDA because it is a non-GAAP measure of financial performance commonly used for comparing companies in our industry. You should not consider Adjusted EBITDA as a substitute for operating profit as an indicator of our operating performance or as an alternative to cash flows from operating activities as a measure of liquidity. We may calculate Adjusted EBITDA differently from other companies.

We believe that the use of Adjusted EBITDA provides an additional tool for investors to use in evaluating ongoing operating results and trends and in comparing our financial measures with other outpatient medical clinics, which may present similar non-GAAP financial measures to investors. In addition, you should be aware when evaluating Adjusted EBITDA that in the future we may incur expenses similar to those excluded when calculating these measures. Our presentation of these measures should not be construed as an inference that our future results will be unaffected by unusual or non-recurring items. Our computation of Adjusted EBITDA may not be comparable to other similarly titled measures computed by other companies, because all companies do not calculate Adjusted EBITDA in the same manner.

### Liquidity and Capital Resources

As of September 30, 2022, we had unrestricted cash and short-term bank deposits of \$10.3 million and \$18 million of available capacity under the development line of credit. While the ongoing COVID-19 pandemic and the Ukraine War create potential liquidity risks, as discussed further below, we believe that our existing cash and cash equivalents, our anticipated cash flows from operations and amounts available under our development line of credit will be sufficient to fund our anticipated operating and investment needs for at least the next twelve months.

While the interruptions, delays and/or cost increases resulting from the ongoing COVID-19 pandemic, political instability and geopolitical tensions, such as the Ukraine War, economic weakness, inflationary pressures, increase in interest rates and other factors have created uncertainty as to general economic conditions for the remainder of 2022 and beyond, as of the date of this report, we believe we have adequate capital resources and sufficient access to external financing sources to satisfy our current and reasonably anticipated requirements for funds to conduct our operations and meet other needs in the ordinary course of our business. For the remainder of 2022, we expect to use or redeploy our cash resources to support our business within the context of prevailing market conditions, which, given the ongoing uncertainties described above, could rapidly and materially deteriorate or otherwise change. Our long-term capital requirements, primarily for acquisitions and other corporate initiatives, could be

dependent on our ability to access additional funds through the debt and/or equity markets. If the equity and credit markets deteriorate, including as a result of economic weakness, a resurgence of COVID-19, political unrest or war, including the Ukraine War, or any other reason, it may make any necessary equity or debt financing more difficult to obtain in a timely manner and on favorable terms, if at all, and if obtained, it may be more costly or more dilutive. From time to time, we consider and evaluate transactions related to our portfolio and capital structure, including debt financings, equity issuances, purchases and sales of assets, and other transactions. Given the ongoing uncertainties described above, the levels of our cash flows from operations for 2022 may be impacted. There can be no assurance that we will be able to generate sufficient cash flows or obtain the capital necessary to meet our short and long-term capital requirements.

#### ***Analysis of Cash Flows***

Net cash provided by operating activities decreased by \$6.8 million to \$5.7 million for the nine months ended September 30, 2022, compared to \$12.5 million for the nine months ended September 30, 2021. The decrease was primarily attributable to an increase in general and administrative expenses over the prior year period and negative change in working capital, which was partially offset by an increase in revenue over the prior year period.

Net cash used in investing activities was \$14.9 million and \$11.3 million for the nine months ended September 30, 2022 and 2021, respectively. For the nine months ended September 30, 2022, this included acquisitions of \$8.0 million, purchases of property and equipment of \$4.3 million and reacquisition and termination of regional developer rights for \$2.7 million. For the nine months ended September 30, 2021, this included acquisitions of \$4.5 million, purchases of property and equipment of \$5.4 million and reacquisition and termination of regional developer rights for \$1.4 million.

Net cash provided by financing activities for the nine months ended September 30, 2022 was \$0.3 million, primarily from the proceeds from the exercise of stock options, compared to net cash used in financing activities of \$2.0 million for the nine months ended September 30, 2021. For the nine months ended September 30, 2021, this included repayment of the PPP loan of \$2.7 million and purchases of treasury stock for \$0.7 million, which were partially offset by the proceeds from the exercise of stock options of \$1.5 million.

#### **Recent Accounting Pronouncements**

See Note 1, *Nature of Operations and Summary of Significant Accounting Policies*, to our condensed consolidated financial statements included in this report for information regarding recently issued accounting pronouncements that may impact our financial statements.

#### **Off-Balance Sheet Arrangements**

During the nine months ended September 30, 2022, we did not have any relationships with unconsolidated organizations or financial partnerships, such as structured finance or special purpose entities that would have been established for the purpose of facilitating off-balance sheet arrangements.

### **ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK**

As of September 30, 2022, there were no material changes to the quantitative and qualitative disclosures about market risk appearing in Part II, Item 7(a), “Quantitative and Qualitative Disclosures About Market Risk” of our Annual Report on Form 10-K for the year ended December 31, 2021.

### **ITEM 4. CONTROLS AND PROCEDURES**

#### ***Evaluation of Disclosure Controls and Procedures***

Our management evaluated the effectiveness of our disclosure controls and procedures as of September 30, 2022. The term “disclosure controls and procedures,” as defined in Rules 13a-15(e) and 15d-15(e) under the Exchange Act, means controls and other procedures of a company that are designed to ensure that information required to be disclosed by a company in the reports that it files or submits under the Exchange Act are recorded, processed, summarized, and reported within the time periods specified in the SEC’s rules and forms. Disclosure controls and procedures include, without limitation, controls and procedures designed to ensure that information required to be disclosed by a company in the reports that it files or submits under the Exchange Act are accumulated and communicated to the company’s management, including its principal executive and principal financial officers, as appropriate to allow timely decisions regarding required disclosure. Our disclosure controls and procedures

were designed to provide reasonable assurance of achieving such objectives, and management necessarily applies its judgment in evaluating the cost-benefit relationship of possible controls and procedures. Based on the evaluation of our disclosure controls and procedures as of September 30, 2022, our management has concluded the disclosure controls and procedures were not effective as of that date due to material weaknesses in internal control over financial reporting that were identified in our Form 10-K for the year ended December 31, 2021 as described below.

#### ***Material Weaknesses***

A material weakness is a deficiency, or a combination of deficiencies, in internal control over financial reporting, such that there is a reasonable possibility that a material misstatement of our annual or interim financial statements will not be prevented or detected on a timely basis.

We identified material weaknesses in internal control related to: (i) risk assessment and scoping - we did not effectively design and maintain controls in response to the risks of material misstatement. Specifically, the design of existing controls or the implementation of new controls has not been sufficient to respond to the risks of material misstatement related to the incremental borrowing rate for our leases, deferred costs and related expenses, other revenues, breakage revenue, intangible asset amortization, determination of reporting units, reassessment of our VIEs, stock option exercises, and the accuracy and completeness of certain financial statements; (ii) segregation of duties - we did not design and maintain effective controls such that all accounting duties are sufficiently segregated within our business processes and certain financial applications. Specifically, we failed to have the appropriate Company personnel monitor users with administrative access to certain financial applications and data, and we did not design and maintain effective controls such that all accounting duties are sufficiently segregated; (iii) accounting related to significant complex accounting areas- we did not design and maintain effective controls over the accounting of complex accounting areas, including taxes and business combination and asset acquisition transactions. Specifically, we failed to properly design controls to appropriately review the accuracy and completeness of inputs provided to and outputs provided by third-party service providers, and we failed to consistently memorialize accounting treatment conclusions for acquisitions; and (iv) accounting related to revenue recognition and leases - we did not design and maintain effective controls over the proper accounting treatment for certain revenue streams and leases. Specifically, we failed to properly design controls to appropriately determine the proper accounting treatment for certain revenue streams and leases.

#### ***Remediation Plan for Material Weaknesses in Internal Control over Financial Reporting***

Management has been implementing and continues to implement measures designed to ensure that control deficiencies contributing to the material weaknesses are remediated, such that these controls are designed, implemented, and operating effectively. The remediation actions include: (i) enhancing the annual risk assessment, (ii) implementing new internal controls, (iii) removing administrative access to the financial reporting and accounting system for all accounting personnel, and (iv) modifying internal controls to address completeness of documentations on revenue recognition and adoptions of the revenue and the lease accounting standards. We believe that these actions will remediate the material weaknesses. The material weaknesses will not be considered remediated, however, until the applicable controls operate for a sufficient period of time and management has concluded, through testing, that these controls are operating effectively. We expect that the remediation of the material weaknesses will be completed during fiscal 2022, and we plan to continue to monitor these changes throughout the year to ensure that new controls are operating effectively.

#### ***Changes in Internal Control over Financial Reporting***

Other than remediation actions taken pursuant to our remediation plan referenced above with respect to the material weaknesses in our internal control over financial reporting, there were no changes in our internal control over financial reporting (as defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act) during the quarter ended September 30, 2022 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

## **PART II OTHER INFORMATION**

### **ITEM 1. LEGAL PROCEEDINGS**

In the normal course of business, we are a party to litigation from time to time. We maintain insurance to cover certain litigation and claims. In June 2021, we received a draft complaint from an employee, claiming that we had vicarious and other liability with respect to alleged wrongful acts committed by a former employee. In February 2022, the claim was settled for a total of \$750,000. We also recognized a \$250,000 insurance recovery asset associated with the settlement. The \$500,000 net impact of the settlement was included in our consolidated income statement for the year ended December 31, 2021.

## ITEM 1A. RISK FACTORS

We documented our risk factors in Item 1A of Part I of our Form 10-K for the year ended December 31, 2021. Other than the updates identified below, which should be read in conjunction with the risk factors as they appear in such Form 10-K, there have been no material changes to our risk factors since the filing of that report, except for the addition of the following risk factor on inflation and the following update to the risk factor on federal laws and regulations with respect to joint employer liability:

**The category of “RISKS RELATED TO OPERATING OUR BUSINESS” has been updated to add the following risk factor:**

***Inflation, exacerbated by COVID-19 and the Ukraine War, has led to increased labor costs and interest rates and may lead to reduced discretionary spending, all of which may negatively impact our business.***

The primary inflationary factor affecting our operations is labor costs. In the fourth quarter of 2021 and the first nine months of 2022, company-owned or managed clinics were negatively impacted by wage increases, which increased our general and administrative expenses and decreased profitability. A continued increase in labor costs could continue to have an adverse impact on profitability and may result in additional price increases to offset their impact. Further, should we fail to continue to increase our wages competitively in response to any continued increase in wage rates, the quality of our workforce could decline, causing our patient services to suffer.

In addition to relief and recovery, our services emphasize preventive and maintenance care, which is generally not a medical necessity, and may be viewed as a discretionary medical expenditure. Discretionary spending is negatively impacted by, among other things, those factors disclosed in this Form 10-Q under the caption “Recent Events and COVID-19 Update” in Management’s Discussion and Analysis of Financial Condition and Results of Operations -- unfavorable global economic or political conditions, such as the ongoing COVID-19 pandemic, the Ukraine War, inflation and other cost increases, and increases in interest rates. As further disclosed under the aforementioned caption, we anticipate that fiscal 2022 will continue to be a volatile macroeconomic environment and expect elevated levels of cost inflation to persist for the remainder of 2022. Reductions in discretionary spending may adversely impact our business, financial condition, or results of operations.

In the event that a continued deterioration of economic conditions causes a significant decrease in demand for our services, this could negatively impact our ability to meet the financial covenants in our credit facility, although we were in compliance as of the end of the first three quarters of 2022 and anticipate remaining in compliance for the remainder of 2022. Furthermore, a deterioration of equity and credit markets may make other debt or equity financing difficult to obtain in a timely manner and on favorable terms, if at all, and if obtained, may be more costly or more dilutive. If we are unable to access our credit facility as a result of noncompliance with its covenants or are unable to obtain other debt or equity financing, this could limit our opportunity to acquire more clinics and regional developer rights and to pursue other corporate initiatives.

**The category of “RISKS RELATED TO OTHER LEGAL AND REGULATORY MATTERS” has been updated as described below:**

***The disclosure under the heading “Expected new federal regulations under the Biden administration expanding the meaning of “joint employer” and evolving state laws increase our potential liability for employment law violations by our franchisees and the likelihood that we may be required to participate in collective bargaining with our franchisees’ employees” has been updated to include a discussion of proposed new rules under the National Labor Relations Act (NLRA):***

As anticipated, in September 2022, the United States National Labor Relations Board (NLRB) issued a proposed rule, reinstating a more expansive interpretation of “joint employer” under the National Labor Relations Act (NLRA). Under the proposed rule, direct, indirect, or reserved authority to control one or more essential terms and conditions of employment would lead to a finding of joint employer status, regardless of whether the power to control is actually exercised and whether such power is directly or indirectly exercised. The proposed list of essential terms and conditions has been expanded and is non-exhaustive, unlike the earlier rule which provided a defined list. The list now includes workplace health and safety and work rules and directions governing the manner, means, or methods of work performance, in addition to wages, benefits, hours of work, hiring, discipline and the like. In the event of a finding of joint employer status under the NLRA, a franchisor would be required to collectively bargain or otherwise deal with a union that does not represent the franchisor’s own employees, lose the protections against union picketing of neutral employers in the event of a labor disagreement between a franchisee and a franchisee’s employees, and share in liability for labor and employment violations committed by a franchisee.

## ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS

*Use of Proceeds from Registered Securities*

None.

**ITEM 6. EXHIBITS**

## EXHIBIT INDEX

| Exhibit Number | Description of Document   |
|----------------|---|
| 3.1            | <a href="#">Amended and Restated Certificate of Incorporation (incorporated by reference to Exhibit 3.2 to the Company's Registration Statement on Form S-1 (Commission File No. 333-198860) filed with the Securities and Exchange Commission on September 19, 2014)</a> |
| 3.2            | <a href="#">Second Amended and Restated Bylaws of The Joint Corp. (incorporated by reference to Exhibit 3.(II)1 to the Company's Current Report on Form 8-K (Commission File No. 001-36724) filed with the Securities and Exchange Commission on August 9, 2018)</a>      |
| 31.1*          | <a href="#">Certification of Principal Executive Officer pursuant to Rule 13a-14(a) or Rule 15d-14(a) of the Securities Exchange Act of 1934. (filed herewith).</a>   |
| 31.2*          | <a href="#">Certification of Principal Financial Officer pursuant to Rule 13a-14(a) or Rule 15d-14(a) of the Securities Exchange Act of 1934. (filed herewith).</a>   |
| 32**           | <a href="#">Certifications of Principal Executive Officer and Principal Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 (furnished herewith).</a>  |
| 101.INS        | XBRL Instance Document.   |
| 101.SCH        | XBRL Taxonomy Extension Schema Document.  |
| 101.CAL        | XBRL Taxonomy Extension Calculation Linkbase Document.  |
| 101.DEF        | XBRL Taxonomy Extension Definition Linkbase Document.   |
| 101.LAB        | XBRL Taxonomy Extension Label Linkbase Document.  |
| 101.PRE        | XBRL Taxonomy Extension Presentation Linkbase Document.   |
| 104            | Cover Page Interactive Data File (formatted as Inline XBRL and contained in Exhibit 101)  |

\* Filed herewith

\*\* Furnished herewith, not filed

**THE JOINT CORP.**

**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Dated: November 4, 2022

**THE JOINT CORP.**

By: /s/ Peter D. Holt  
Peter D. Holt  
President and Chief Executive Officer  
(Principal Executive Officer)

Dated: November 4, 2022

By: /s/ Jake Singleton  
Jake Singleton  
Chief Financial Officer  
(Principal Financial Officer)

CERTIFICATION OF PRINCIPAL EXECUTIVE OFFICER  
PURSUANT TO RULES 13a-14(a) AND 15a-14(a)  
OF THE SECURITIES EXCHANGE ACT OF 1934

I, Peter D. Holt, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q for the quarterly period ended September 30, 2022 of The Joint Corp.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: November 4, 2022

/s/ Peter D. Holt

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Peter D. Holt  
President and Chief Executive Officer  
(Principal Executive Officer)

CERTIFICATION OF PRINCIPAL FINANCIAL OFFICER  
PURSUANT TO RULES 13a-14(a) AND 15a-14(a)  
OF THE SECURITIES EXCHANGE ACT OF 1934

I, Jake Singleton, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q for the quarterly period ended September 30, 2022 of The Joint Corp.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: November 4, 2022

/s/ Jake Singleton

Jake Singleton  
Chief Financial Officer  
(Principal Financial Officer)

**CERTIFICATION PURSUANT TO  
18 U.S.C. SECTION 1350,  
AS ADOPTED PURSUANT TO  
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002**

In connection with the Quarterly Report on Form 10-Q of The Joint Corp. (the "Company"), for the quarter ended Date: September 30, 2022, as filed with the Securities and Exchange Commission on the date hereof (the "Report"), each of the undersigned hereby certifies, in his or her capacity as an officer of the Company, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that, to his knowledge:

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and result of operations of the Company.

By: /s/ Peter D. Holt  
Peter D. Holt  
President and Chief Executive Officer  
(Principal Executive Officer)

Dated November 4, 2022

By: /s/ Jake Singleton  
Jake Singleton  
Chief Financial Officer  
(Principal Financial Officer)

Dated November 4, 2022